
Problems importing data

Posted by Alanus - 2010/09/19 01:00

Hi, I have only just bought the product AriQuiz so I'm still trying to get to grips with it.
When I try to import the sample data file (csv) supplied by AriSoft I get the message:
ARI XML: Error at line 1 column 6. Error 4: not well-formed (invalid token)
When I try to import an amended file (which looks exactly like the sample sheet but with a few extra questions, I get:
ARI XML: Error at line 1 column 1
I'm obviously doing something wrong, but what? I'm using Excel, saving as a CSV file without Excel features.
Thanks

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Re:Problems importing data

Posted by Alanus - 2010/09/19 01:50

Clarification:

The sample file I am trying to import is questions_import2.csv
The error message is:
ARI XML: Error at line 1 column 6. Error 4: not well-formed (invalid token)
If I try to import as a zip file (questions_import2.zip), the error message is:
ARI XML: Error at line 1 column 2. Error 4: not well-formed (invalid token).

Please note that these files have not been opened in Excel, the zip file is as downloaded from AriSoft and the csv file is just that same zip file unzipped.

I hope you can help me understand this issue. Thank you.

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Re:Problems importing data

Posted by admin - 2010/09/19 05:54

Hello,

The component use XML files for importing and exporting data on 'Import Data' and 'Export Data' pages. If you want to import questions from CSV file open 'Question Bank' page or a quiz questions page, click 'CSV Import' button, choose necessary CSV file and click 'Import' button.

Regards,
ARI Soft

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