
Payment Receipt not Generating

Posted by Shahrukh - 2023/08/09 08:40

Hi, I have just bought this domain where I want to use ARI Stream Quiz pro version as I am using Personality quizzes. However, my payment receipt is not getting generated. Please provide help in this regard.
I am trying to use contact us page again and again but it is of no use. It is not capturing my message

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Re:Payment Receipt not Generating

Posted by admin - 2023/08/09 09:32

Hello,

You can use this direct link to payment if you have a problem with product purchase.

Regards,
ARI Soft

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Re:Payment Receipt not Generating

Posted by Shahrukh - 2023/08/09 09:57

Hi, thanks for the reply, however, there is another problem occurring. I am resident of Pakistan and payment through PayPal is not available in this region and there is no Credit Card Option showing. Can you help in this regard, please

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Re:Payment Receipt not Generating

Posted by admin - 2023/08/09 10:12

2Checkout (it handles all payments on our site) accepts payments via PayPal, but PayPal account is not required. Guest users can pay as guest by credit cards or a bank account. Just choose "Pay with a Bank Account or Credit Card" option after redirect from 2Checkout to PayPal. One note, this option is hidden for some currency so choose "US Dollars" currency to have it:

<https://www.ari-soft.com/images/fbfiles/images/paypal.jpg>

Regards,
ARI Soft

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Re:Payment Receipt not Generating

Posted by Shahrukh - 2023/08/09 10:14

Whenever I go to Checkout Paypal gets shown as displayed in the enclosed picture. Furthermore, when I tried to buy premium version, they asked me to log in so I don't know how to pay as a Guest <https://www.ari-soft.com/images/fbfiles/images/Capture-140a13d394366d4586587c43c584c5e9.PNG>

Sorry for any troubles

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Re:Payment Receipt not Generating

Posted by admin - 2023/08/09 10:18

Do you select "U.S. Dollar" currency?

<https://www.ari-soft.com/images/fbfiles/images/paypal2.jpg>

Regards,
ARI Soft

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Re:Payment Receipt not Generating

Posted by Shahrukh - 2023/08/09 10:28

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Yes

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Re:Payment Receipt not Generating

Posted by admin - 2023/08/09 10:35

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We checked it on our side (select "Pakistan" country and "U.S. Dollar" currency) and "Pay with a Bank Account or Credit Card" option appeared. Try to start a new browser's session.

Regards,
ARI Soft

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Re:Payment Receipt not Generating

Posted by Shahrukh - 2023/08/09 11:19

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I have tried again and again but I cannot get the pay with credit card option.

I cannot checkout as a guest, even after clearing cache of browser, the checkout still ask me to log in or sign up
<https://www.ari-soft.com/images/fbfiles/images/Capture1-1467e2e5e439e40500f5a9658746f2ed.PNG>

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Re:Payment Receipt not Generating

Posted by admin - 2023/08/09 11:50

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We wrote about 2CheckOut site and guest PayPal user. This link.

Regards,
ARI Soft

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Re:Payment Receipt not Generating

Posted by Shahrukh - 2023/08/09 16:54

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I know that you've already wrote about your payment method's direction. I have also wrote about my problem, the solution to which doesn't seem to be redress at any point.
I don't think I'll be able to buy this plugin because of my region issue. I have tried to buy it from three different computers with different IPs but the issue is still persistent and you have already wrote that I can't pay from MasterCard.
Thanks for your help though.

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Re:Payment Receipt not Generating

Posted by admin - 2023/08/09 17:07

All payments on our site are handled by 2CheckOut. Unfortunately we don't have other option. We described the possible solution, but probably PayPal blocks it not only based on currency, but also for IP from some countries.

Regards,
ARI Soft

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Re:Payment Receipt not Generating

Posted by Shahrukh - 2023/08/10 07:50

Please give me any account number I'll pay into it. I really need this plugin

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Re:Payment Receipt not Generating

Posted by admin - 2023/08/10 08:15

Check your mail please.

Regards,
ARI Soft

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