
Unable to view certificate after completing quiz

Posted by blooskreen - 2021/09/13 14:29

Hello.

I'm getting an error after completing a quiz. Selecting the certificate button to see the certificate returns the following error:

Call to undefined method DOMText::getAttribute()

I have the latest version of the ARIQuiz.

From what I've researched so far, it's not producing the PDF file.

Please help.

Thank you.

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Re:Unable to view certificate after completing quiz

Posted by admin - 2021/09/13 15:43

Hello,

Could you provide a link to a page where the problem occurs?

Regards,
ARI Soft

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Re:Unable to view certificate after completing quiz

Posted by blooskreen - 2021/09/13 17:00

<https://www.ipaboa.com/component/ariquiz/Question/7-NBARulesPracticeQuiz/Question-7-348f846fd6e43ed2a2e9a1d73ed2ec22.html>

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Re:Unable to view certificate after completing quiz

Posted by blooskreen - 2021/09/14 17:15

Hello.

I was just following up with you if you were able to replicate the issue from the link above.

Thank you,

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Re:Unable to view certificate after completing quiz

Posted by admin - 2021/09/15 06:45

We see the problem on your site. Could you specify what PHP and Joomla! versions are used on your site? Could you check web server error log and provide full error message? It helps us to find the reason of the problem.

Regards,
ARI Soft

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Re:Unable to view certificate after completing quiz

Posted by blooskreen - 2021/09/16 07:28

Hello.
Thanks for the replay.

Joomla Version: 3.10.2
PHP Version: 7.4.22

Error Log:
Call to undefined method DOMText::getAttribute()

Call stack

Function Location

```
1 () JROOT/administrator/components/com_ariquiz/kernel/PDF/DOMPDF/include/cellmap.cls.php:437
2 Cellmap-
>add_frame() JROOT/administrator/components/com_ariquiz/kernel/PDF/DOMPDF/include/cellmap.cls.php:399
3 Cellmap-
>add_frame() JROOT/administrator/components/com_ariquiz/kernel/PDF/DOMPDF/include/cellmap.cls.php:399
4 Cellmap-
>add_frame() JROOT/administrator/components/com_ariquiz/kernel/PDF/DOMPDF/include/table_frame_reflower.cls.php:520
5 Table_Frame_Reflower-
>get_min_max_width() JROOT/administrator/components/com_ariquiz/kernel/PDF/DOMPDF/include/table_frame_reflower.cls.php:398
6 Table_Frame_Reflower-
>reflow() JROOT/administrator/components/com_ariquiz/kernel/PDF/DOMPDF/include/frame_decorator.cls.php:690
7 Frame_Decorator-
>reflow() JROOT/administrator/components/com_ariquiz/kernel/PDF/DOMPDF/include/block_frame_reflower.cls.php:750
8 Block_Frame_Reflower-
>reflow() JROOT/administrator/components/com_ariquiz/kernel/PDF/DOMPDF/include/frame_decorator.cls.php:690
9 Frame_Decorator-
>reflow() JROOT/administrator/components/com_ariquiz/kernel/PDF/DOMPDF/include/page_frame_reflower.cls.php:123
10 Page_Frame_Reflower-
>reflow() JROOT/administrator/components/com_ariquiz/kernel/PDF/DOMPDF/include/frame_decorator.cls.php:690
11 Frame_Decorator-
>reflow() JROOT/administrator/components/com_ariquiz/kernel/PDF/DOMPDF/include/dompdf.cls.php:937
12 DOMPDF->render() JROOT/components/com_ariquiz/controllers/quizcomplete.php:721
13 AriQuizControllerQuizcomplete-
>_generateCertificate() JROOT/components/com_ariquiz/controllers/quizcomplete.php:256
14 AriQuizControllerQuizcomplete->certificate() JROOT/libraries/src/MVC/Controller/BaseController.php:702
15 Joomla\CMS\MVC\Controller\BaseController-
>execute() JROOT/administrator/components/com_ariquiz/kernel/Joomla/Controllers/class.Controller.php:116
16 AriController-
>execute() JROOT/administrator/components/com_ariquiz/kernel/Joomla/Controllers/class.Resolver.php:66
17 AriControllersResolver->execute() JROOT/components/com_ariquiz/ariquiz.php:25
18 require_once() JROOT/libraries/src/Component/ComponentHelper.php:402
19 Joomla\CMS\Component\ComponentHelper::executeComponent() JROOT/libraries/src/Component/ComponentHelper.php:377
20 Joomla\CMS\Component\ComponentHelper::renderComponent() JROOT/libraries/src/Application/SiteApplication.php:194
21 Joomla\CMS\Application\SiteApplication->dispatch() JROOT/libraries/src/Application/SiteApplication.php:233
22 Joomla\CMS\Application\SiteApplication->doExecute() JROOT/libraries/src/Application/CMSApplication.php:225
23 Joomla\CMS\Application\CMSApplication->execute() JROOT/index.php:49
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Re:Unable to view certificate after completing quiz

Posted by admin - 2021/09/18 11:20

Unfortunately we can't reproduce it on our test server with similar environment. Probably its is a problem with HTML code

which is used for certificate. Could you provide a temporary access to your J! backend by email so we can investigate the problem in more details?

Regards,
ARI Soft

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