Problems with Ariquiz after updating Joomla 3.10.x

Posted by danp - 2021/09/04 19:16

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Hi,
after updating to Joomla 3.10.x various malfunctions occur in Ariquiz.
I point out a couple:
1) in the back-end, when editing the quiz, in the "Access and security" tab, the "Access" field, in some cases (not always) cannot be changed; this happens: you modify the field, you save (the quiz is regularly saved), but the next time you open the field, the access level prior to the modification is present
2) the ariquizanywhere plugin doesn't seem to work: nothing appears in the article; I specify that the articles are prior to the joomla update and in J 3.9.x everything was working fine.
I specify that I have updated Ariquiz to version 3.9.20.
The modules and plugins, on the other hand, are not up to date.
I tried to update plg_system_ariquizanywhere (the installed version is 1.2.7), but I even downloaded an older version from your site.
What should I do?
Thanks

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Re:Problems with Ariquiz after updating Joomla 3.10.x

Posted by admin - 2021/09/05 12:45

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Hello,

Could you provide a link to a quiz where possible to see the problem with "ARI Quiz Anywhere" plugin? We can't reproduce it on our test site.

Regards,
ARI Soft

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Re:Problems with Ariquiz after updating Joomla 3.10.x

Posted by danp - 2021/09/05 13:15

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Hi,
regarding problem 1, I noticed that the access levels are regularly stored if they have an ID lower than or equal to 127.
For all access levels with ID greater than 127, after saving, you return to the last preset access level (with ID

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Re:Problems with Ariquiz after updating Joomla 3.10.x

Posted by danp - 2021/09/14 14:16

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What new?
I am waiting ...

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Re:Problems with Ariquiz after updating Joomla 3.10.x

Posted by admin - 2021/09/19 18:47

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Update the plugin to v. 3.9.21. It should fix the problem with access level.

About "ARI Quiz Anywhere", we are investigating this problem. It looks like a jQuery conflict with 3rd party extension.

Regards,
ARI Soft

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Re:Problems with Ariquiz after updating Joomla 3.10.x
Posted by danp - 2021/09/19 19:26

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OK, the first problem seems solved. Thanks!

Regards

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Re:Problems with Ariquiz after updating Joomla 3.10.x
Posted by admin - 2021/09/19 19:35

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Could you try to use this updated "ARI Quiz Anywhere" plugin?

Regards,
ARI Soft

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Re:Problems with Ariquiz after updating Joomla 3.10.x
Posted by danp - 2021/09/23 16:40

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I installed the plugin, but unfortunately it still doesn't work. The page is white and that red square appears at the top right.
Regards

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