
Ari quiz no longer works from joomla 3.9.19

Posted by Paulob - 2020/08/17 12:42

Hello,

After updating joomla to version 3.9.19 we created a battery of exercises. When we try to answer the exercises, it crashes and when it starts it appears with all the questions marked.

Someone on the forum can help us?

Thank you.

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Re: Ari quiz no longer works from joomla 3.9.19

Posted by enginbasturk61 - 2020/08/21 18:28

I have You already have the latest Joomla version, 3.9.20.

There is no problem with ariquiz

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Re: Ari quiz no longer works from joomla 3.9.19

Posted by Paulob - 2020/08/22 13:00

hello,

We also tested with Joomla 3.9.20 and it doesn't work.

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Re:Ari quiz no longer works from joomla 3.9.19

Posted by Paulob - 2020/08/22 13:27

Hello,

As we do not have answers about the Ari Quiz problem with joomla 3.9.19 and 3.9.20, we have ended the use of this product in our schools.

However, Ari makes it clear in the joomla org extensions that This extension does NOT implement the Joomla! Update System

Thank you

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Re:Ari quiz no longer works from joomla 3.9.19

Posted by admin - 2020/08/25 07:08

Hello,

The extension works with latest Joomla! version and it seems this problem with server configuration. If the problem occurs only with time limited quizzes, make sure time is synchronized on web and database servers.

Regards,
ARI Soft

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Re:Ari quiz no longer works from joomla 3.9.19

Posted by Paulob - 2020/08/25 12:12

Hello,

The Ari Quiz error is a java script error. It is an error that occurred in a function in the Ari Quiz code that was discontinued. At least, that was the analysis we did and identified. It is not due to the timing of the issue with the time of the server and the database.

Regards,

Paulo Barreto

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Re:Ari quiz no longer works from joomla 3.9.19

Posted by Paulob - 2020/08/25 16:51

So, we made an analysis and identified that a zoom function is used to perform time counting, this may even be the problem, if it is, the suggestion is to use the CALC function.

Ari Quiz extensions need to provide the path to the update XML on joomla.org. Unless you will no longer be following Joomla updates.

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Re:Ari quiz no longer works from joomla 3.9.19

Posted by admin - 2020/08/26 19:13

It is not clear what "zoom" and "calc" functions you mean. If it is CSS functions, they are not related to timer and problem with time sync on web and DB servers.

Regards,
ARI Soft

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