
cant add or save quiz

Posted by angelaus - 2010/08/24 09:22

1 use ar1 quiz on my domain. I want to add quizzes and questions. But 1 cant save the quizzes. My friend is wirting questions now. At the same time couldnt 1 add up quizzes or questions. While he is writing questio1ns 1 can change questtions or etc. But 1 cant add a quiz or save a quiz. How can 1 add quiz while anhothor one is writing a quiz or question

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Re:cant add or save quiz

Posted by admin - 2010/08/24 09:25

Hello,

Could you explain your problem in more details. What happen when you try to save a quiz? Could you provide temporary access to your Joomla! backend by email that we can investigate this issue?

Regards,
ARI Soft

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Re:cant add or save quiz

Posted by angelaus - 2010/08/24 09:34

1 have to write many questions in a few time. So my frined is adding quizzes and writing questions now. So at the same time 1 want to add quizzes and write questions. But when 1 try adding quizzes 1 fill the necessary places and then when 1 click the save button it didnt answer me its juts like that but hte cancel button is working but the others are not working

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Re:cant add or save quiz

Posted by angelaus - 2010/08/24 09:35

here is a pic <http://www.ari-soft.com/images/fbfiles/images/asdf.JPG>

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Re:cant add or save quiz

Posted by admin - 2010/08/24 09:39

Could you provide temporary access to your Joomla! backend by email that we can investigate this issue. It seems a javascript error occur and blocks the buttons.

Regards,
ARI Soft

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Re:cant add or save quiz

Posted by admin - 2010/08/24 10:03

The issue was fixed. Try now, please.

Regards,
ARI Soft

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Re:cant add or save quiz

Posted by kuld - 2010/11/18 09:14

Hi!

I have even problem now. But I try ARI Quiz Lite into intranet site so can't get access to joomla admin interface.

What was angelaus problem? How it was fixed?

I'm using Joomla 1.5.21, Apache 2.2.14, PHP Version 5.3.2

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Re:cant add or save quiz

Posted by admin - 2010/11/18 10:14

Hello,

Check that you use the latest version of the component (v. 1.0.9).

Regards,
ARI Soft

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Re:cant add or save quiz

Posted by kuld - 2010/11/18 10:35

hmm

I've download it yesterday from your site.

in Joomla component manager: version 1.0.9

in "About" menu your component: version 1.0.7

what is correct?

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Re:cant add or save quiz

Posted by admin - 2010/11/18 10:42

Joomla! component manager shows correct version. Unfortunately we can't reproduce this issue on our test server, check please contains javascript error console errors or not. If you use FireFox browser, press Ctrl+Shift+J that see error console.

Regards,
ARI Soft

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Re:cant add or save quiz

Posted by kuld - 2010/11/18 10:48

is it? <http://www.ari-soft.com/images/fbfiles/images/ScreenShot001.jpg>

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Re:cant add or save quiz

Posted by admin - 2010/11/18 10:51

Try to change WYSIWYG editor or switch it off.

Regards,
ARI Soft

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Re:cant add or save quiz

Posted by kuld - 2010/11/18 11:05

I switch Joomla to Editor - No editor mode
and see the same error on Java console <http://www.ari-soft.com/images/fbfiles/images/ScreenShot001-b05d8ed109bbe3fd36a3a693326a449f.jpg>

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Re:cant add or save quiz

Posted by kuld - 2010/11/18 11:25

thank you!
it work
is you component incompatible with tinyMCE?

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Re:cant add or save quiz

Posted by admin - 2010/11/18 11:33

What version of TinyMCE is used on your site? We can't reproduce this problem on our test server, the component works fine with TinyMCE. You can also check it on our demo site.

Regards,
ARI Soft

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Re:cant add or save quiz

Posted by kuld - 2010/11/18 11:43

ok, I`m understand
thanks

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