
Passed Score % changed to 0%

Posted by checker - 2019/04/09 16:31

Recently discovered that a large percentage of my exams lost the set Passed Score % on the Quizzes Main Settings tab (all exams set to 80%). When I went through all the exams, nearly all had a 0 in the field instead of the 80. Any idea why this happened or how to prevent it from happening ever again?

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Re:Passed Score % changed to 0%

Posted by admin - 2019/04/09 19:57

Hello,

Check "Score" parameter in question settings. It should be more than 0.

Regards,
ARI Soft

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Re:Passed Score % changed to 0%

Posted by checker - 2019/04/09 20:07

Yes, we have the score for each question set to 1.

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Re:Passed Score % changed to 0%

Posted by admin - 2019/04/09 20:08

Is it possible to see the problem anywhere?

PS: You can contact us by email.

Regards,
ARI Soft

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Re:Passed Score % changed to 0%

Posted by checker - 2019/04/09 20:09

Unfortunately, not right now. Our trainer went through each quiz and updated the 0 to 80 in the percent - so it's working. We just need to make sure it doesn't happen again and understand why it happened. Thank you!

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Re:Passed Score % changed to 0%

Posted by admin - 2019/04/09 20:13

Unfortunately it is not enough information to find the reason of the problem. We need to see the saved results in DB to investigate the problem.

Regards,
ARI Soft

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