
Notification email with SMTP

Posted by niki - 2019/02/28 21:43

Hi,
I have a problem with the Notification email when i'm using SMTP.
Under Result Setting on Ari Quiz i have Notification email(s): test@test.com
And on Joomla global Configuration i have test1@test.com

The email to the admin when someone takes the quiz is coming from test@test.com
But when i switch to SMTP is coming from test1@test.com

How to fix this? I want admin to receive emails from Notification email(s) from Ari Quiz when someone is taking the quiz?

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Re:Notification email with SMTP

Posted by niki - 2019/03/01 07:55

Is there any way i can Send emails to the users who finish the quiz from Ari Quiz - Notification email(s) not from Joomla global Configuration email

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Re:Notification email with SMTP

Posted by admin - 2019/03/02 11:12

Hello,

The extension uses Joomla! API for sending e-mails. If it works when "PHP Mail" is used and don't work when SMTP is used, this problem with mail configuration in Joomla! settings or with API.

Regards,
ARI Soft

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Re:Notification email with SMTP

Posted by niki - 2019/03/02 13:05

I didn't make any changes in the API...
we are using office 365 for the SMTP. And the user receive the correct email. The problem is the email coming to the administrator it's not the same... how can we fix it? Any other ideas?

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Re:Notification email with SMTP

Posted by admin - 2019/03/03 07:08

If you want to send emails with the same content to administrators and quiz takers, choose the same mail template on "Results settings" tab for "Mail successful template", "Mail failed template" and "Notification email(s) -> Template" parameters.

Regards,
ARI Soft

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Re:Notification email with SMTP

Posted by niki - 2019/03/03 09:23

Ok. I will try to explain again.

Right now my settings on Joomla Config are this:

<https://ibb.co/Nsp1x0P>

My settings in Ari Quiz:

<https://ibb.co/WszQXWX>

Right now when the user is taking the quiz and finish, his email with the results is sent From: exams@mydomain.com

But the Admin is receiving emails from test@mydomain.com

I want the email send to the Administrators after the user has finish the quiz to come from exams@mydomain.com

How to do this?

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Re:Notification email with SMTP

Posted by niki - 2019/03/05 20:41

Still waiting for a workaround.

Thanks

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Re:Notification email with SMTP

Posted by admin - 2019/03/10 14:11

The extension sends e-mails to administrators from address which is defined in mail template settings. If it is empty, default e-mail from Joomla! settings will be used. You can check the code in `/components/com_ariquiz/controllers/quizcomplete.php` file ("sendResultToAdmin" method).

Regards,
ARI Soft

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Re:Notification email with SMTP

Posted by niki - 2019/03/10 17:31

Like i told you mail template settings is not empty....

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Re:Notification email with SMTP

Posted by admin - 2019/03/10 19:05

As we wrote previously the same API is used when send e-mails to quiz takers and to administrators. We also specified the code which sends notification e-mails. We guess this mail/SMTP configuration in Joomla! settings/mail provider.

Regards,
ARI Soft

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