
installation error

Posted by JoseA - 2018/05/28 19:03

Good afternoon, when trying to install the full version, I get the following message and I do not install it well, I can not see even the lite version

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Re:installation error

Posted by admin - 2018/05/28 19:47

Hello,

Could you specify what error occurs?

Regards,
ARI Soft

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Re:installation error

Posted by JoseA - 2018/05/28 20:28

if I'm sorry, the images have not been uploaded http://www.ari-soft.com/images/fbfiles/images/ari_1-360fee90d1968d807fd574a98ce9aa99.jpg

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Re:installation error

Posted by admin - 2018/05/28 20:34

It seems some DB data were corrupted so the installer couldn't upgrade lite version to PRO. We can help to fix this problem if you provide a temporary access to your J! backed by email.

Regards,
ARI Soft

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Re:installation error

Posted by JoseA - 2018/05/28 20:38

info@ari-soft.com to this mail?

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Re:installation error

Posted by admin - 2018/05/28 20:38

Correct.

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Re:installation error

Posted by JoseA - 2018/05/28 20:49

It is already in your email.

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Re:installation error

Posted by admin - 2018/05/28 20:52

Try now please.

Regards,
ARI Soft

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Re:installation error

Posted by JoseA - 2018/05/28 21:02

in the backup it goes well, but the published quizzes published

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Re:installation error

Posted by JoseA - 2018/05/28 21:04

OK thanks,
it was just changing

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Re:installation error

Posted by admin - 2018/05/28 21:07

We installed the extension on your site if something doesn't work, let us know.

Regards,
ARI Soft

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