
issues

Posted by websiteprojects - 2018/02/05 06:33

1/ our admin confirmation email of someone completing the quiz is going to random users registered on the site! how do we fix this and what is happening?

2/ the confirmation email going to the admin is not registering the email field. We are using: {\$Email}

3/ in the component backend when we go to Results the user name and email address are not registering so we can not see who has completed the quiz. It says GUEST however our users have to enter their username and password first to get to the quiz so they have entered their details but they are not showing on the results

Please advise asap

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Re:issues

Posted by admin - 2018/02/05 19:17

Hello,

Open "Results settings" tab on quiz settings page and check "User group" parameter. If any user group is selected in this listbox then email will be sent to all users from the selected group.

Regards,
ARI Soft

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Re:issues

Posted by websiteprojects - 2018/02/05 21:48

thank you that resolved #1 however there are two other issues:

2/ the confirmation email going to the admin is not registering the email field. We are using: {\$Email} and this tag shows in the email, not the user's email address

3/ in the component backend when we go to Results the user name and email address are not registering so we can not see who has completed the quiz. It says GUEST however our users have to enter their username and password first to get to the quiz so they have entered their details but they are not showing on the results

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Re:issues

Posted by admin - 2018/02/07 05:42

Could you provide a link to a quiz where the problem occurs and a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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