
Cannot install ARI Quiz in Joomla 3.7.3

Posted by militosconsulting - 2017/07/14 09:51

Hi,

This is a high priority issue for me.

I am trying to install the component in Joomla 3.7.3. PHP 5.6 and tried 7.0

Here is the error log

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PHP Deprecated: Non-static method AriQuizHelper::getDefaultCategoryId() should not be called statically, assuming $this from incompatible context in /tmp/install_5968920cb65c5/backend/install.php on line 130
PHP Deprecated: Non-static method AriQuizHelper::getConfig() should not be called statically, assuming $this from incompatible context in /tmp/install_5968920cb65c5/backend/helper.php on line 220
PHP Deprecated: Non-static method AriConfigFactory::getInstance() should not be called statically, assuming $this from incompatible context in /tmp/install_5968920cb65c5/backend/helper.php on line 21
PHP Deprecated: Non-static method AriQuizHelper::getFormPath() should not be called statically, assuming $this from incompatible context in /tmp/install_5968920cb65c5/backend/kernel/Application/ARIQuiz/Utils/class.Config.php on line 25
PHP Deprecated: Non-static method AriQuizHelper::getDefaultBankCategoryId() should not be called statically, assuming $this from incompatible context in /tmp/install_5968920cb65c5/backend/install.php on line 131
PHP Deprecated: Non-static method AriQuizHelper::getConfig() should not be called statically, assuming $this from incompatible context in /tmp/install_5968920cb65c5/backend/helper.php on line 228
PHP Deprecated: Non-static method AriConfigFactory::getInstance() should not be called statically, assuming $this from incompatible context in /tmp/install_5968920cb65c5/backend/helper.php on line 21
PHP Deprecated: Non-static method AriQuizHelper::getConfig() should not be called statically, assuming $this from incompatible context in /tmp/install_5968920cb65c5/backend/install.php on line 388
PHP Deprecated: Non-static method AriConfigFactory::getInstance() should not be called statically, assuming $this from incompatible context in /tmp/install_5968920cb65c5/backend/helper.php on line 21
PHP Deprecated: Non-static method AriXmlHelper::getTagName() should not be called statically, assuming $this from incompatible context in /tmp/install_5968920cb65c5/backend/kernel/Joomla/Html/class.Parameter.php on line 43
PHP Deprecated: Non-static method AriXmlHelper::getTagName() should not be called statically, assuming $this from incompatible context in /tmp/install_5968920cb65c5/backend/kernel/Joomla/Html/class.Parameter.php on line 43
PHP Deprecated: Non-static method AriXmlHelper::getTagName() should not be called statically, assuming $this from incompatible context in /tmp/install_5968920cb65c5/backend/kernel/Joomla/Html/class.Parameter.php on line 43
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```

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Re:Cannot install ARI Quiz in Joomla 3.7.3

Posted by admin - 2017/07/14 10:49

Hello,

Do you use "ARI Quiz" v. 3.9.9?

Regards,
ARI Soft

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Re:Cannot install ARI Quiz in Joomla 3.7.3

Posted by militosconsulting - 2017/07/14 11:44

Hi,

I was using 3.9.8

after your answer I downloaded the 3.9.9, deleted all the files from tmp folder and tried installation again.

But the installation is not successful. Is like never finishing.

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Re:Cannot install ARI Quiz in Joomla 3.7.3

Posted by admin - 2017/07/14 11:46

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Cannot install ARI Quiz in Joomla 3.7.3

Posted by militosconsulting - 2017/07/14 12:52

Thank you for your support.

The conclusion is that when trying to install the extension the joomla installer seemed like the page was stuck and the joomla loader was spinning forever. So I had to navigate away from the installation page my self.
Though the extension is installed properly even if the joomla installation page was stuck.

EDIT :
I just saw that the modules and the ariquizanywhere plugin are not installed.

Thank you

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Re:Cannot install ARI Quiz in Joomla 3.7.3

Posted by admin - 2017/07/14 13:07

Check your mail please.

Regards,
ARI Soft

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Re:Cannot install ARI Quiz in Joomla 3.7.3

Posted by militosconsulting - 2017/07/19 09:09

So in Version 3.9.9 there was a problem to install extension using Joomla's Drag 'n' Drop installation (that is what I was trying to do) but the using the Browse button the installation was fine.

In the new Version 3.9.10 you solved this issue.

Thank you for your support !

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