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## Quizzes not accessible with Joomla 3.7.2 and php7

Posted by Marsm - 2017/06/23 15:52

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Hi,

I encounter a php7 problem, happend after updating to Joomla 3.7.2.  
The quizzes are not accessible anymore.

See example here for this problem.

See example here for how it should be.

Have you any idea what is causing this problem?

Regards!

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## Re:Quizzes not accessible with Joomla 3.7.2 and php7

Posted by admin - 2017/06/24 11:51

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Hello,

It doesn't look like a problem with "ARI Quiz". It seems this is a problem with web server configuration. Javascript, CSS and images files are not loaded:

<http://www.ari-soft.com/images/fbfiles/images/php7.jpg>

Regards,  
ARI Soft

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## Re:Quizzes not accessible with Joomla 3.7.2 and php7

Posted by Marsm - 2017/06/24 12:23

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Hi,

can it be a problem with a third party plugin?

I had this site running with php 7 and Joomla 3.7.1 earlier without problems. This problem occurred after updating to Joomla 3.7.2.

Regards

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## Re:Quizzes not accessible with Joomla 3.7.2 and php7

Posted by admin - 2017/06/26 05:10

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Hello,

Check content of .htaccess file if it doesn't help, contact hosting support so they check log why the resources are not loaded.

Regards,  
ARI Soft

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## Re:Quizzes not accessible with Joomla 3.7.2 and php7

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Posted by Marsm - 2017/06/29 06:46

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Hello,

I contact hosting support but they didn't find problem with webserver, they can't reproduce "Failed to load resources error". Also .htaccess file is correct.

When testing site I notice that all links to quizzes do not work. Also menu items showing quiz categories do not work. Instead a list with all quizzes is shown, but links are not working.

Other page of site do work, Javascript, CSS and images files are loading.

Are there more options?

Regards.

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## Re:Quizzes not accessible with Joomla 3.7.2 and php7

Posted by admin - 2017/07/09 12:46

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Hello,

Sorry for the delay. It seems this site is working now or do you have any problem yet?

Regards,  
ARI Soft

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## Re:Quizzes not accessible with Joomla 3.7.2 and php7

Posted by Marsm - 2017/07/09 15:24

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Hello,

the site is still not working with php7. I put it back to php5.6.  
But I made some progress. I made a full copy (with akeeba backup) of my site and made a test site on the same webserver. This test site is working fine with php7.

See example of test site

So I have two equal sites on the same webserver and both .htaccess files are the same. But the test site is working with php7 and the original site not.

Can you give me some advice?

Regards

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## Re:Quizzes not accessible with Joomla 3.7.2 and php7

Posted by admin - 2017/07/10 06:36

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Hello,

It doesn't look like a problem with "ARI Quiz", we suppose it is a problem with server configuration. We can investigate it if you reproduce the problem on a test site and provide a temporary access to it (to Joomla! backend and FTP access) by email.

Regards,

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