
Could not instantiate mail function

Posted by fredc15 - 2017/05/09 11:17

I am currently testing Ari Quiz. 95% is functioning correctly. I have encountered a message after a user completes a quiz. Results should be mailed to the user and to the admin group.

After a user completes a quiz, I am getting the following error message:
"Could not instantiate mail function"

Any help is greatly appreciated,

Thanks

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Re:Could not instantiate mail function

Posted by admin - 2017/05/09 14:06

Hello,

The extension uses Joomla! API to send mails. Check that mail parameters are configured properly in Joomla! settings (see "Mail settings" section on "Server" tab on "System -> Global Configuration" page on Joomla! backend).

Regards,
ARI Soft

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Re:Could not instantiate mail function

Posted by fredc15 - 2017/05/09 14:54

Hi,

All other system emails are working just fine no issues.

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Re:Could not instantiate mail function

Posted by admin - 2017/05/09 15:11

Could you provide a link to a page where the problem occurs and a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Could not instantiate mail function

Posted by admin - 2017/05/11 21:29

Check your mail please.

Regards,
ARI Soft

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