
Correct Answer Not Working

Posted by 00itachi00 - 2017/03/01 03:38

First of all i would like to thanks ARI Soft for such a wonderful components:

I have a problem with ARI Quiz Lite.

All correct answer is not working, even the answer is correct still saying failed for example 0/5 meaning there are no correct answer out of 5 even you answer it correctly.

Before it is working fine but it suddenly came out this problem when i delete the Quiz Results on Phpmysqladmin.

I uninstalled the components and modules and reinstall again still the same.

I need help to fix this problem.

Thank you.

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Re:Correct Answer Not Working

Posted by admin - 2017/03/01 06:23

Hello,

Could you provide a link to a quiz where the problem occurs and a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Correct Answer Not Working

Posted by 00itachi00 - 2017/03/02 05:37

i send already on the e-mail

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Re:Correct Answer Not Working

Posted by admin - 2017/03/02 10:28

This problem occurs because you use a time limited quiz and time is not synchronized on your web and database servers. This problem on hosting side, contact hosting support and ask them to synchronise time.

Regards,
ARI Soft

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