
Certificate download option is not working

Posted by airs - 2017/02/09 17:35

Hello,

I am using ARI Quiz but after passed exam Download Certificate option is redirecting to exam results it is not downloading pdf Please suggest any setting.

<http://prntscr.com/e6ma9i>

Thanks

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Re:Certificate download option is not working

Posted by admin - 2017/02/10 10:10

Hello,

Could you provide a link to a page where the problem occurs?

Regards,
ARI Soft

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Re:Certificate download option is not working

Posted by airs - 2017/02/10 10:58

and go to this link

<https://www.airsassociation.com/your-exam-resutls/Results-1ce58626aa234c9ebb8ea1d55c02aa5a>

In store control panel

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Re:Certificate download option is not working

Posted by admin - 2017/02/10 20:31

It seems template file for quiz complete page was modified and some important code was removed. Try to restore original template file.

Regards,
ARI Soft

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Re:Certificate download option is not working

Posted by airs - 2017/02/11 08:23

Please let me know file path

Thank you

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Re:Certificate download option is not working

Posted by admin - 2017/02/11 08:24

/components/com_ariquiz/views/quizcomplete/tmpl/default.php

Regards,
ARI Soft

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Need to rename Downloaded results file

Posted by airs - 2017/02/22 11:12

Thanks for the update.

One more question required i want to change download results files name

<http://prntscr.com/eby4na>

Need to rename Downloaded results file (Certificate to Exam Result)

Please let me know where i can change this file name.

Thanks

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Re:Need to rename Downloaded results file

Posted by admin - 2017/02/22 11:53

See "certificate" method in /components/com_ariquiz/controllers/quizcomplete.php file.

Regards,
ARI Soft

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Add logo in downloaded pdf

Posted by airs - 2017/02/22 15:47

Many Thanks

one more question i want to add my company logo in downloaded pdf results how i can add it please check screenshot.

<http://prntscr.com/ec1sf1>

Thanks

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Re:Add logo in downloaded pdf

Posted by admin - 2017/02/22 21:05

See "_generateCertificate" method in /components/com_ariquiz/controllers/quizcomplete.php file. The extension uses DOMPDF PHP library to create PDF documents. You can modify code for your needs.

Regards,
ARI Soft

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Re:Add logo in downloaded pdf

Posted by airs - 2017/02/27 11:00

<http://prntscr.com/edx5ck>

I have tried to do but it is not showing image in pdf please let me know the way how i can do it?

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Re:Add logo in downloaded pdf

Posted by admin - 2017/02/27 11:10

Replace the following code in
/administrator/components/com_ariquiz/kernel/PDF/DOMPdf/dompdf_config.custom.inc.php file:

```
//define("DOMPDF_ENABLE_REMOTE", true);
```

with the following one:

```
define("DOMPDF_ENABLE_REMOTE", true);
```

and indicate the full URL to the image (like <http://www.domain.com/photos/logo.jpg>)

Regards,
ARI Soft

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Re:Add logo in downloaded pdf

Posted by airs - 2017/02/27 15:50

Hello

I tried to enabled all option on that file
but not working
We need help of support specific help please exatly let me know what should i do.

Thanks

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Re:Add logo in downloaded pdf

Posted by admin - 2017/02/27 20:54

Could you specify what custom modifications you did so we can investigate the problem.

Regards,
ARI Soft

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Re:Add logo in downloaded pdf

Posted by airs - 2017/02/28 04:54

We have applied this thing

```
//define("DOMPDF_ENABLE_REMOTE", true);
```

with the following one:

```
define("DOMPDF_ENABLE_REMOTE", true);
```

and indicate the full URL to the image (like www.domain.com/photos/logo.jpg)

But i am not show exactly what have to do.

Please write down specific code so i will replace it with current one.

Thanks

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Re:Add logo in downloaded pdf

Posted by admin - 2017/02/28 09:41

It is working fine on our test server. Could you provide a temporary access to your J! backend by email and a link to a quiz where the certificate is used so we can investigate the problem?

Regards,
ARI Soft

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Re:Add logo in downloaded pdf

Posted by airs - 2017/03/01 12:34

I have sent you FTP and backend access details on your email please check and let me know if you need any thing more.

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Re:Add logo in downloaded pdf

Posted by admin - 2017/03/01 19:17

Check your mail please.

Regards,
ARI Soft

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Re:Add logo in downloaded pdf

Posted by airs - 2017/03/02 06:28

Kindly try again.

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Re:Add logo in downloaded pdf

Posted by admin - 2017/03/02 06:39

Try now please.

Regards,
ARI Soft

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Re:Add logo in downloaded pdf

Posted by airs - 2017/03/02 18:07

Please let me know in which file you have made changes Thanks

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Re:Add logo in downloaded pdf

Posted by admin - 2017/03/02 18:21

/components/com_ariquiz/controllers/quizcomplete.php file was modified.

Regards,
ARI Soft

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Re:Add logo in downloaded pdf

Posted by airs - 2017/03/02 19:47

Thank you very much.

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