
Question Bank cannot display some question.

Posted by blues - 2017/01/13 01:43

Hi team,

I have some questions in question bank, it can be used in my quiz. but yesterday, some of these questions cannot display in question bank (at this time, previous quiz still have this questions, and database also have them there), search the question ID and display No records found.

Please support.

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Re:Question Bank cannot display some question.

Posted by admin - 2017/01/13 06:24

Hello,

The extension doesn't delete any questions automatically. It deletes questions only which are selected by administrators. If you know question IDs we can check them into database if you grant a temporary access to your J! backend by email.

Regards,
ARI Soft

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