File failed to load: /extensions/MathZoom.js

Posted by blues - 2016/12/17 11:13

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Hi

When I enable Math plugin, it popup message when load quiz:File failed to load: /extensions/MathZoom.js

Please support.

Thanks

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Re:File failed to load: /extensions/MathZoom.js

Posted by admin - 2016/12/18 11:57

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Hello,

Do you use default values for parameters in plugin settings? If yes, try to open plugin settings page and re-save settings (just click "Save" button). If it doesn't help, could you provide a link to a page where the problem occurs and a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:File failed to load: /extensions/MathZoom.js

Posted by blues - 2016/12/22 06:23

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Please check email, thanks

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Re:File failed to load: /extensions/MathZoom.js

Posted by admin - 2016/12/22 08:14

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This problem with "JCH Optimize" plugin. It can't load MathJAX javascript files properly.

We also found one more problem with CSS styles in /templates/nttk/css/custom.css file. The following CSS rule does text "invisible" (the same text color as background color):

p, span {
    color: #ffffff00;
}

Regards,
ARI Soft

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Re:File failed to load: /extensions/MathZoom.js

Posted by blues - 2016/12/22 08:27

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thanks for support, would you please let me know which file should be excluded by JCH?

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Re:File failed to load: /extensions/MathZoom.js

Posted by admin - 2016/12/22 08:30

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The following file:

http://cdn.mathjax.org/mathjax/latest/MathJax.js?config=TeX-AMS-MML_HTMLorMML

Regards,
ARI Soft

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Re:File failed to load: /extensions/MathZoom.js
Posted by blues - 2016/12/22 08:53

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it fixed by excluding this file.

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