Quiz not available to odd users
Posted by The Cheadle Academy - 2016/10/20 16:18
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Hi,

Bit of a strange one that I am having at the moment and it is very random.

When a user is logged in, they click to access a quiz, it will then display the button to to start the quiz, when then on click they are taken to a page saying something along the lines of the quiz not being available.

However if they choose another quiz then it will work perfectly for them, however the permissions on the quizzes are all the same.

What makes this more random is other users will be able to log in and access the same quiz. These have the same permissions and all seems fine. It is very random and something that I am not sure when it will hit one of our users and which quiz it will hit.

Is this something that you have seen before? If so, do you have any suggested possible fixes for this?

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Re:Quiz not available to odd users
Posted by admin - 2016/10/20 18:05
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Hello,

Is it possible to reproduce this problem for some user so we can investigate it?

Regards,
ARI Soft

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Re:Quiz not available to odd users
Posted by The Cheadle Academy - 2016/10/21 11:06
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Ok leave it with me as I will have to find a user that it will pop up on.

Do you have an email address that I could then send that users details to you, so you can see the problem for yourself?

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Re:Quiz not available to odd users
Posted by admin - 2016/10/21 14:13
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Use this email.

Regards,
ARI Soft

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Re:Quiz not available to odd users
Posted by The Cheadle Academy - 2016/11/20 13:03
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Hi,

I am about to send you an email about this as I have now found a user and a quiz this is happening on.

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Re:Quiz not available to odd users

Posted by The Cheadle Academy - 2016/11/20 13:16

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You should now have an email from me. :)

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Re:Quiz not available to odd users

Posted by admin - 2016/11/23 11:23

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Hello,

Try now please.

Regards,
ARI Soft

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