
ARI Email is not working fine

Posted by airs - 2016/09/30 10:07

Hello,

I have bought recently ARI quiz and its email is not working fine I just want to send email to Admin and quiz taker only but it is sending email to all user that have registered please let me know.

<http://prntscr.com/co3uzm>

check screenshot please

Thanks

=====

Re:ARI Email is not working fine

Posted by admin - 2016/09/30 10:55

Hello,

It seems "Registered" user group is selected in "User group" parameter on "Results settings" tab on quiz settings page. Remove selection in this parameter otherwise the extension will send mails to all users from selected user group(s).

Regards,
ARI Soft

=====

Re:ARI Email is not working fine

Posted by airs - 2016/09/30 12:32

Hello,

I have removed to select user group but email only is going to admin please let me know how can i send email to both Admin and User?

Thanks

=====

Re:ARI Email is not working fine

Posted by admin - 2016/09/30 13:03

Hello,

Select mail template(s) in "Results settings ->Choose template type -> Manual -> Mail successful template" and "Results settings ->Choose template type -> Manual -> Mail failed template" drop-downs on quiz settings page and set "Results settings -> Auto send mail" parameter to "Yes".

Regards,
ARI Soft

=====