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## Redirect url ignored

Posted by mitchie - 2016/07/14 14:21

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Hello,

The redirect url I set in config is ignored by the script when an error occur in the front-end.

As I use SEO, it must have a .php or can have an .html suffix too?

Thanks in advance.

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## Re:Redirect url ignored

Posted by admin - 2016/07/14 14:22

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Hello,

Could you explain in more details what error occurs on frontend? What redirect URL do you use? Is it possible to see the problem?

Regards,  
ARI Soft

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## Re:Redirect url ignored

Posted by mitchie - 2016/07/14 14:44

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Hello,

the first time it is happened with the empty name & email form. I didn't get the alert message "name and email are mandatory" (or something like that because I use a translation now) but I have been redirected to the main directory (es: www.mysite.com), instead I was expecting to get to www.mysite.com/my-custom-url.html (at least).

The second time it is happened after getting the other issue (related to alert message z-index), so I was unable to close the popup alert message and I did click on "back" button of the browser and I have been redirected to the main directory (es: www.mysite.com).

Thanks in advance.

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## Re:Redirect url ignored

Posted by admin - 2016/07/14 15:01

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Redirect URL parameter from "ARI Quiz" configuration is used on error page (special page in the extension where error messages are shown) when a user clicks "Continue" button. This parameter is not used in cases which you described.

Regards,  
ARI Soft

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## Re:Redirect url ignored

Posted by mitchie - 2016/07/14 17:53

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I understand.  
Thanks.

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