ARI Quiz timer

Posted by philc - 2016/04/11 09:58
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Hi,
I have a problem with the quiz timer, it is reporting incorrect times,
a demo quiz test took me less than 30 seconds but the result report shows 4 minutes 30 seconds, I tried the quiz again
and now it shows 6 minutes taken to complete the test,

obviously something is not flushing / clearing, question is what, where do I look ?
thanks

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Re:ARI Quiz timer

Posted by admin - 2016/04/11 10:39
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Hello,

Do you use the latest version of the extension? Is it possible to see the problem anywhere?

Regards,
ARI Soft

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Re:ARI Quiz timer

Posted by philc - 2016/04/11 11:09
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Hi
Ive had ARI quiz for a while but never used the timer,
so Ive not updated, its version 3.6.14

I'm building it on http://rednoise.net/11plus

there's a menu item there, obviously just a daft quiz - I'm only setting up.
thanks for looking

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Re:ARI Quiz timer

Posted by admin - 2016/04/11 11:37
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We see 4 minutes limit for each question. It is not clear what's the problem. Could you explain it more details and specify
how it is possible to see it?

Regards,
ARI Soft

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Re:ARI Quiz timer

Posted by philc - 2016/04/11 13:26
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hi,
if you could do the "quiz",
and see what the result page tells you,
see how long it says you took to do the quiz

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Re:ARI Quiz timer
Posted by admin - 2016/04/11 13:33
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We see only elapsed time for each question and it looks normal:

 http://www.ari-soft.com/images/fbfiles/images/time.jpg

Regards,
ARI Soft

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Re:ARI Quiz timer
Posted by philc - 2016/04/11 14:45
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hi,
ok I'm travelling right now but I've got a screenshot off my phone of the 100% result page which shows the time taken

could you score 100% and see if you get this http://www.ari-soft.com/images/fbfiles/images/image.jpeg

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Re:ARI Quiz timer
Posted by admin - 2016/04/11 14:59
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Update the extension to the latest version (v. 3.9.0, it is available in "Member Area"). If the problem still appears, could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:ARI Quiz timer
Posted by philc - 2016/04/13 11:36
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Hi

the update fixed the problem, thanks,

I have another question, not sure if to start a new thread.

When I use quiz anywhere, its not picking up the css,

you can see it on the front page - same url,
could you take a look ?

thanks

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Re:ARI Quiz timer
Posted by admin - 2016/04/13 13:15
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Hello,

This problem with site template. It doesn't load CSS files in "component" view. "ARI Quiz Anywhere" plugin uses "component" mode to embed quizzes into content. See component.php file in site template folder.

Regards,
ARI Soft

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Re:ARI Quiz timer
Posted by philc - 2016/04/13 13:44

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Hi

ok found it thanks

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Re:ARI Quiz timer
Posted by admin - 2016/04/13 13:56

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 is Joomla! tag which is replaced with resources which are loaded via Joomla! API. The extension loads own CSS files, site template files should be loaded by site template. It seems the site template loads different files for standard mode and "component" mode. You can contact site template developers to know more about it.

Regards,
ARI Soft

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