
Save or close none of any button working?

Posted by polejunkies - 2016/03/21 10:20

Hi,

I just installed it and trying to create first quiz but when i hit Save & Close or Close nothing happens?

It happens in every tab of this extension.

Please help.

Thanks

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Re:Save or close none of any button working?

Posted by admin - 2016/03/21 10:22

Hello,

Is it possible to see the problem anywhere? It can be a conflict with a 3rd party extension.

Regards,
ARI Soft

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Re:Save or close none of any button working?

Posted by polejunkies - 2016/03/21 10:23

No..i don't see this problem on any other extension. Only ARI quiz

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Re:Save or close none of any button working?

Posted by admin - 2016/03/21 10:25

Is it possible to see the problem anywhere?

Regards,
ARI Soft

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Re:Save or close none of any button working?

Posted by polejunkies - 2016/03/21 10:25

It is happening in back-end. please tell me how you want to see it?

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Re:Save or close none of any button working?

Posted by admin - 2016/03/21 10:27

Could you provide a temporary access to your J! backend by email? It seems a javascript error occurs due to conflict with a 3rd party extension and data is not submitted.

Regards,

ARI Soft

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Re:Save or close none of any button working?

Posted by polejunkies - 2016/03/21 10:35

Mail sent..please have a look.

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Re:Save or close none of any button working?

Posted by admin - 2016/03/21 10:38

Try now please.

Regards,
ARI Soft

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Re:Save or close none of any button working?

Posted by polejunkies - 2016/03/21 10:54

ok let me check

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Re:Save or close none of any button working?

Posted by polejunkies - 2016/03/21 11:08

Yes working..Great! what was the issue..did you disable any plugin or something? just for my record.

Thanks for quick help.

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Re:Save or close none of any button working?

Posted by admin - 2016/03/21 11:50

We opened "ARI Quiz -> Config" page and saved settings. This problem occurs with old Joomla! 2.x version. (version 2.5.7 is installed on your site, but latest version of Joomla! 2.x is 2.5.28).

Regards,
ARI Soft

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