site loads very long because of ARI Quiz on Frontp
Posted by Trainer_Enders - 2016/03/18 07:44

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Hello Admin,

I can see in my browser that the site loads very long when I log in to Joomla. Locating for the long loading time I did ARI Quiz. I have a quiz included in a post which can be filled only once, because it is a poll. Now when I log in the Add On loads very long time.

What can I do to prevent these long loading times ?

Greets from germany

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Re:site loads very long because of ARI Quiz on Frontp
Posted by admin - 2016/03/18 07:46

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Hello,

Is it possible to see the problem anywhere?

Regards,
ARI Soft

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Re:site loads very long because of ARI Quiz on Frontp
Posted by Trainer_Enders - 2016/03/18 07:50

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I can send you login data, so you can see the problem. I send you via mail

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Re:site loads very long because of ARI Quiz on Frontp
Posted by admin - 2016/03/18 07:51

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Send it by email.

Regards,
ARI Soft

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Re:site loads very long because of ARI Quiz on Frontp
Posted by Trainer_Enders - 2016/03/18 07:53

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oh, I forgot. It is not possible, because its only published in our network.

I will make a video an send you a Link to view it

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Re:site loads very long because of ARI Quiz on Frontp
Posted by admin - 2016/03/18 07:54

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We need to see the problem on a site so we can investigate it because it seems like a problem or conflict with a 3rd party extension.

Regards,
ARI Soft

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Re:site loads very long because of ARI Quiz on Frontp
Posted by Trainer_Enders - 2016/03/18 07:58

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this is not possible, only maybe with a teamviewer session. Is this possible?

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Re:site loads very long because of ARI Quiz on Frontp
Posted by admin - 2016/03/18 14:29

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You can reproduce the problem on a public sever with a fake data or create a backup of site with help of AkeebaBackup extension and share it by email.

Regards,
ARI Soft

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