
error in the results of the quiz

Posted by ramona.petrescu - 2016/01/04 20:24

good evening. I purchased the component ariquiz three weeks ago and one week that I have sent 4 emails and no one has responded yet. I have a problem with the quiz results. Damage 0.00% instead of giving all the correct percentage based on your answers. You can see the error accessing this page: <http://angelisoccorritori.it/soccorritori/fai-il-quiz.html>. Thanks

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Re:error in the results of the quiz

Posted by admin - 2016/01/04 20:30

Hello,

We have answered to your mails 11, 14 and 28 December. Check your spam and junk boxes. Your mail provider can block our mails.

About the problem with results, it occurs only in modules? Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Posted by admin - 2016/01/05 08:00

"Score" parameter for each question is set to 0 so total score for each quiz result is 0 points. Set "Score" parameter for questions to 1 for example.

Regards,
ARI Soft

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Posted by admin - 2016/01/05 09:08

See "Score" parameter on question settings page:

<http://www.ari-soft.com/images/fbfiles/images/score.jpg>

not "Passed score" parameter in quiz settings.

Regards,
ARI Soft

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Re:error in the results of the quiz

Posted by ramona.petrescu - 2016/01/05 10:59

The problem has been solved. Thank you so much to the staff of Ariquiz!

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