
Can\'t save or apply with tinymce

Posted by okacda - 2008/12/02 16:13

I have just installed ARI Quiz with a test license. When attempting to add a quiz or a quiz category, neither the save nor apply buttons work.

I have looked at the previous threads regarding a similar problem which was caused by not using the TinyMCE editor and verified that I am using TinyMCE. I have also tried switching my config to not have an editor selected.

Here are the specifics of my configuration:

Joomla 1.5.5

MySQL 5.0.1

PHP 5.2.6

Joomla Editor: TinyMCE (also tried no editor selected)

When I hit the save or apply button after entering in info, nothing happens. No page refresh. No error message is displayed.

I have checked my web server logs and no error specific to these attempted actions are shown.

Also, when I select any tab that would list data, if it existed, I get "Data error". I thought that this was just because the database was empty. But I just attempted to add a question, it appeared to let me save it, but the question bank still shows "Data error" when I select it. Please see attached screenshot.

Any suggestions of what my problem might be?

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Re:Can\'t save or apply with tinymce

Posted by admin - 2008/12/02 16:58

Hello,

Could you please give us access to your Joomla! system so we could investigate. Please send us credentials by email.

Regards,
ARI Soft

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Re:Can\'t save or apply with tinymce

Posted by okacda - 2008/12/02 23:31

I tried the installation on a different test machine and it now works.

Thank you for your quick response.