
Unable to use the free text question and the multi

Posted by sochart - 2015/10/31 01:15

Hi,

I have a really strange problem.

1) As soon as I add a free text question to a quiz, the submit button on the frontend returns an error

2) In the backend, I am not able to add a multiple choice question because the green Save button does nothing at all.

I fill the score, I check the correct answers and everything seems ok but the Save button does nothing.

If I miss a mandatory field, the Save button returns a message indicating the missing information but when everything is completed, it does not submit the question.

If I try to change the question type after that, Joomla hangs and even if I refresh the page the mechanic behind the Add Question page seem broken. I need to delete the question, then add it again as a Single question.

Thanks a lot for your help

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Re:Unable to use the free text question and the multi

Posted by admin - 2015/10/31 06:47

Hello,

Send your order number by email please.

Regards,

ARI Soft

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Re:Unable to use the free text question and the multi

Posted by sochart - 2015/10/31 17:43

I am using the lite version.

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Re:Unable to use the free text question and the multi

Posted by admin - 2015/10/31 18:38

Check that you use the latest version of the extension (v. 1.2.7). If it doesn't help, could you provide a temporary access to your J! backend by email and a link to a quiz where the problem occurs so we can investigate it.

Regards,

ARI Soft

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