
Quiz problem

Posted by amitvns04 - 2015/10/20 13:48

I found some question are made abnormal in my question data,

1. when I Open these questions in my backend it looks like picture : "problem" but normally questions are looks like picture "no problem", I am sending two screen shots.
 2. when problem questions come then quiz is hanged, pls try this quiz, question no 9 has problem, so many questions has problem.
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Re:Quiz problem

Posted by admin - 2015/10/20 13:50

Hello,

Send screenshots and a link to a page where the problem occurs by email.

Regards,
ARI Soft

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Re:Quiz problem

Posted by amitvns04 - 2015/10/20 13:55

pls wait

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Re:Quiz problem

Posted by amitvns04 - 2015/10/20 13:58

sir I have sent my site details, many question have same problem,
plz open quizzes, and a quiz "ms excel" a problem occures on question9

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Re:Quiz problem

Posted by admin - 2015/10/20 14:15

Data for some questions are corrupted. It can occur if data were transferred incorrectly from one server to another.

Do you know exact steps how to reproduce the problem?

Regards,
ARI Soft

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Re:Quiz problem

Posted by amitvns04 - 2015/10/20 14:17

I had done csv import,

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Re:Quiz problem

Posted by admin - 2015/10/20 14:18

Could you send the CSV file by email?

Regards,
ARI Soft

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Re:Quiz problem

Posted by amitrns04 - 2015/10/20 14:24

sir I have sent the csv file by email. reply

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Re:Quiz problem

Posted by admin - 2015/10/20 14:35

This problem with encoding of your CSV file. It should be saved in UTF-8 encoding without BOM. Like described here.

PS: We have sent the fixed file by email.

Regards,
ARI Soft

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Re:Quiz problem

Posted by amitrns04 - 2015/10/21 01:54

sir
thank you very much for your co opration.
sir could you please explain what was wrong in my csv file so that I can repair my other files.
I am sending the file again

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Re:Quiz problem

Posted by amitrns04 - 2015/10/21 02:18

sir I have upload the corrected csv file into my website, It is working fine, pls tell me that where was I wrong and how did you corrected it so that I correct other files
thanx again sir
your support is so nice

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Re:Quiz problem

Posted by admin - 2015/10/21 05:31

Save your file in UTF-8 encoding.

Regards,
ARI Soft

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