Failed to install the alphauserpoints plugin! Posted by chaoym - 2015/08/09 05:48
Tried to follow the readme.txt to install plgup_ariquizuppoints.zip but couldn't find "Plugin" option on 'Components -> AlphaUserPoints'.
So I clicked "Rules" on the AlphaUserPoints control panel and tried the plugins button there, which asked for an xml file. I then unzipped your "plgup_ariquizuppoints.zip" and tried to install the unzipped plgup_ariquizuppoints.xml file.
The installation failed with the following error message: "Column count doesn't match value count at row 1 SQL=INSERT INTO z89hl_alpha_userpoints_rules VALUES (", 'ARI Quiz points', 'Assign points when a user completes a quiz', 'com_ariquiz', 'plgaup_ariquizuppoints', '1', 'com_ariquiz', ", ", '0', '0', 0, '0000-00-00 00:00:00', ", ", ", ", '0', '0', '0', '0', ", ", '0', ", ", '0', '0'
Please help and thank you.
Yu-Ming
Re:Failed to install the alphauserpoints plugin! Posted by admin - 2015/08/09 13:06
Hello,
It seems this is a bug in AlphaUserPoints v. 2.0.2. "displayactivity" column was added to #alpha_userpoints_rules DB table, but _loadPluginElements method in /administrator/components/com_alphauserpoints/models/plugins.php file was not updated.
Regards, ARI Soft
Re:Failed to install the alphauserpoints plugin! Posted by chaoym - 2015/08/10 02:16
Suggested solution for fixing this? (sorry I'm not a coding guy)
After all I paid for ARI Quiz specifically to use that plugin.
Thank you
Re:Failed to install the alphauserpoints plugin! Posted by admin - 2015/08/10 05:05
Check your mail please. We have sent the fixed plugins.php file. We hope AlphaUserPoints developers fix this problem in the next version.
Regards, ARI Soft
Re:Failed to install the alphauserpoints plugin! Posted by chaoym - 2015/08/13 16:10

Thank you so much. The new php file works well.
Re:Failed to install the alphauserpoints plugin! Posted by richard2004 - 2015/08/27 10:22
I've got the same problem. Please can you sent me the php-files too. Thank you very much.
Re:Failed to install the alphauserpoints plugin! Posted by admin - 2015/08/27 10:51
Hello,
Check your mail.
Regards, ARI Soft
Re:Failed to install the alphauserpoints plugin! Posted by richard2004 - 2015/08/27 11:42
Thank you for sending me the php-file. But the problem isnt'd solved.
I think my problem is different from the ealier responder. (so maybe I dind'n had to ask for the php-files. sorry)
Problem: When I try to install the plugin (plgup_ariquiz) in alphauserpoints - rules - plugin, then I got the next warning: JFolder::create: Infinite loop detected. Warning: Failed to move file! error: Error on upload file. Error on extraction archive
Please, can you have a look at this. Thank you. Richard
Re:Failed to install the alphauserpoints plugin! Posted by admin - 2015/08/27 11:43
It looks like a problem with folder permissions for folder where AlphaUserPoints rules are installed or with AlphaUserPoints extension.
Regards, ARI Soft
Re:Failed to install the alphauserpoints plugin! Posted by richard2004 - 2015/08/27 12:04
I think you're right. I tried to install the happy-birthday plugin in Alpha user points and got the same problem. Sorry for my question at this place. I'll have a look at the forum from alphauserpoints. thank you for your quick answers.

Re:Failed to install the alphauserpoints plugin! Posted by richard2004 - 2015/08/27 13:11

I've looked at the forum of alphauserpoints. It seems that the importsystem of plugins has changed.

http://www.alphaplug.com/index.php/forum/42-alphauserpoints-19x-and-20x/26089-202-cant-import-newrules.html?limit=6&start=6

In the last reaction it says that only the second way of implementation is possible. That is by autodetection. (see manual page 9):

Second method with auto-detect xml file at the ro ot of frontend component: Click on the button "Auto-detect plugins― in the co

ntrol panel of AlphaUserPoints after installation of third component, plugin or module.

Check regularly or periodically by clicking on this button.

Problem: Alphauserpoint doesn't autodetect the ariquiz-plugin.

Re:Failed to install the alphauserpoints plugin! Posted by admin - 2015/08/27 13:36

Check your mail please.

Regards, ARI Soft

Re:Failed to install the alphauserpoints plugin! Posted by richard2004 - 2015/08/27 14:36

Yes!! It works. Thank you very much