
Big White Space after long question

Posted by nightmare1942 - 2015/06/23 15:16

Hello,

I do have a problem with loading the next question.

When the question has been very long all other question will have a big white space after.
I attached 2 screenshot for better understanding.

<http://ul.to/datsddd0>

<http://ul.to/iiydel5h>

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Re:Big White Space after long question

Posted by admin - 2015/06/23 18:07

Hello,

A loading pane fills all space which is occupied by current question page. If you want to decrease height of loading pane, add the following CSS rule to a site template CSS file:

```
#ariQueMainAnsContainer.aq-loading {height:150px;overflow:hidden;}
```

and clean browser's cache.

Regards,
ARI Soft

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Re:Big White Space after long question

Posted by nightmare1942 - 2015/06/23 18:58

Unfortunately that didn't help. I did put the rule into the main site template CSS file.

Maybe I need to explain it more detailed:

When using the ARI Reloader everything works quite well, but it's a little bit annoying when the whole page reloads. Without the Reloader the white pane expands perfectly fine (after a small page a bigger page is adjusted just fine). But the other way it's not working. Even with the CSS rule mentioned above. The pane only gets bigger and bigger but not smaller.

Why? And can I change this behaviour somehow?

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Re:Big White Space after long question

Posted by admin - 2015/06/23 19:00

Could you send a link to a quiz where we can see the problem?

Regards,
ARI Soft

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Re:Big White Space after long question

Posted by nightmare1942 - 2015/06/23 20:55

Here is a link: <http://tinyurl.com/o99erxb>

Re:Big White Space after long question

Posted by admin - 2015/06/24 04:50

Your site template set "min-height" CSS property for elements with main content dynamically and it seems it has some problem with dynamic content (which is loaded via AJAX). Try to add the following CSS rules to fix this problem, we checked it in FireFox browser and it looks normal:

```
BODY.com_ariquiz #ja-current-content,
BODY.com_ariquiz #ja-content-main {
  min-height: initial !important;
}
```

Regards,
ARI Soft

Re:Big White Space after long question

Posted by nightmare1942 - 2015/06/24 07:52

Just to check if I got it right:

I only need to add

```
BODY.com_ariquiz #ja-current-content,
BODY.com_ariquiz #ja-content-main {
  min-height: initial !important;
}
```

to the ARI Quiz CSS and it will work?

Or do I have to add it to the main template CSS?

EDIT:

Okay, this fixed it (only adding it to the Quiz bootstrap CSS).
Thank you.

Re:Big White Space after long question

Posted by admin - 2015/06/24 07:59

JFYI, It does matter where add these CSS rules. It will only apply for "ARI Quiz" pages.

Regards,
ARI Soft