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## Error on starting a quiz

Posted by brimatel - 2015/03/18 16:43

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on clicking continue button, i see this for a particular user

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500 - AriQuizModelUserQuiz::markQuizAsFinished() : The following SQL query can not be executed 'UPDATE
#__arquizstatisticsinfo SET Status = 'Finished',EndDate = "",MaxScore = 20.000000,UserScore =
0.000000,UserScorePercent = 0.000000, Passed = 0, ElapsedTime = UNIX_TIMESTAMP("") -
UNIX_TIMESTAMP(StartDate) + UsedTime WHERE StatisticsInfold = 3623'. Details: BIGINT UNSIGNED value is out of
range in '((unix_timestamp("") - unix_timestamp(`faceyour_fyb`.`hw2jn_arquizstatisticsinfo`.`StartDate`)) +
`faceyour_fyb`.`hw2jn_arquizstatisticsinfo`.`UsedTime`)' SQL=UPDATE hw2jn_arquizstatisticsinfo SET Status =
'Finished',EndDate = "",MaxScore = 20.000000,UserScore = 0.000000,UserScorePercent = 0.000000, Passed = 0,
ElapsedTime = UNIX_TIMESTAMP("") - UNIX_TIMESTAMP(StartDate) + UsedTime WHERE StatisticsInfold = 3623
```

## Re:Error on starting a quiz

Posted by admin - 2015/03/19 06:11

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Hello,

Could you provide a link to a quiz where the problem occurs and temporary access to your J! backend by email so we can investigate the problem?

PS: Check that the latest version of the extension (3.7.0) is installed on your site.

Regards,  
ARI Soft

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