Problem connecting to server with joomla 3.3.6
Posted by soul_sere - 2015/03/12 09:52
_____

Excuse me for my english, I speak french.
I have create a quizz with ari quizz and when I launch the quizz, the follow message appears: "Problem connecting to server. Try again and if problem still appears contact the administrator".
I had search on the forum, but I didn't found solution.
Please can you help me to found solution.

==

Re:Problem connecting to server with joomla 3.3.6
Posted by admin - 2015/03/12 10:11
_____

Hello,

Is it possible to see the problem anywhere?

Regards,
ARI Soft

==

Re:Problem connecting to server with joomla 3.3.6
Posted by ACKP - 2016/05/27 09:51
_____

Hello,

I have the same problem :
"Problem connecting to the server. Please try again. If the problem still appears please contact administrator."

I have already tried to change the &live_site parameter but it doesn't work.

I use Joomla 3.5.1 / PHP 7 with ARI 3.9.0.

Thanks for your help.

Regards.

==

Re:Problem connecting to server with joomla 3.3.6
Posted by admin - 2016/05/27 10:38
_____

Hello,

Could you provide a link to a page where the problem occurs?

Regards,
ARI Soft

==

Re:Problem connecting to server with joomla 3.3.6
Posted by ACKP - 2016/05/27 11:16
_____

Of course,

Here :
https://www.archilog.net/quiz
leo

leonard04

You can check the first answer of the first question.

Thanks for your help.

Regards.

===

Re:Problem connecting to server with joomla 3.3.6
Posted by admin - 2016/05/27 11:21
_____

It seems a question is corrupted. Could you provide a temporary access to your J! backend by email so we can check data in a database?

Regards,
ARI Soft

===

Re:Problem connecting to server with joomla 3.3.6
Posted by ACKP - 2016/05/27 11:48
_____

Thanks.
I sent you an email.

Regards.

===

Re:Problem connecting to server with joomla 3.3.6
Posted by admin - 2016/05/27 12:49
_____

Try now please.

Regards,
ARI Soft

===

Re:Problem connecting to server with joomla 3.3.6
Posted by mlluismestre - 2017/05/19 09:59
_____

Hi,

I have the same on problem on Joomla 3.7.1 and Ari Quiz 3.9.8. The error message only appeears in one test. Any solution?

Best regards

===

Re:Problem connecting to server with joomla 3.3.6
Posted by admin - 2017/05/19 10:23
_____

Hello,

Could you provide a link to a page where the problem occurs and a temporary access to your J! backend by email so we

can investigate the problem?

Regards,
ARI Soft

==