
Wrong user registered on quizzes

Posted by sorozco - 2015/02/05 05:08

Hello,

I am using Joomla 2.5.11 with CBSubs 3.0 and Ariquiz 3.4.12.

My Users have been reporting that some of their quiz results doesn't show on the quizzes report. They even have the email that the system sends to them when they answer the quiz. So it is a proof that they really answered the quizz with the correct user.

We found that those quizzes are being registered as if the user "Guest" answered them, and not the real users. That's the reason why they don't see it in their reports. The big problem is that the error is nos consistent, even for the same quizz and user. I mean, the same user can solve the same quizz three times and one of the results is registered with the right user, and the other two could be registered as if a guest user have answered it.

Right now we found 144 quizzes registered as if a guest user have answered them. But the system and the quizzes are not supposed to permit guests to access those pages or the quizzes. It seems that all those guest quizzes are of real users, but were registered as the wrong user.

Is that a known bug on the system?

We have been using ariquiz in another domain with an older version of joomla and CBSubs and never had this kind of problem. Could you help us please?

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Re: Wrong user registered on quizzes

Posted by sorozco - 2015/02/05 05:28

The quizzes have the option Anonymous access = No

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Re: Wrong user registered on quizzes

Posted by admin - 2015/02/05 06:57

Hello,

Nobody has reported about the similar problem. Could you provide a temporary access to your J! backend by email and specify wrong quizzes results?

PS: The latest version of "ARI Quiz" is 3.6.16.

Regards,
ARI Soft

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