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## payment made but there was an error

Posted by pankaj - 2010/07/04 06:13

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hi admin,

I have paid for Ari Quiz thru credit card thru www.2checkout.com, it was processed then it said the following "Parameter Error  
A parameter error was encountered when attempting to process this sale.  
Please notify the supplier so that this can be resolved as soon as possible."

Please let me know what was the error and how do i make a successful payment to get the product.

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## Re:payment made but there was an error

Posted by admin - 2010/07/04 06:23

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Hello,

It seems this is a problem with 2CheckOut. Payment is accepted and you can download the component in 'Member Area' on our site. Sorry for inconvenience.

Regards,  
ARI Soft

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## Re:how to download

Posted by pankaj - 2010/07/04 06:28

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hi admin

i want to know how to download the product. pls help me on this.

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## Re:how to download

Posted by admin - 2010/07/04 06:30

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Hello,

You can download it in Member Area on our site.

Regards,  
ARI Soft

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## what is license

Posted by pankaj - 2010/07/04 06:31

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hi admin,

is license necessary and if so how do i generate it.

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## Re:what is license

Posted by admin - 2010/07/04 07:04

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You can read about license keys in our F.A.Q.. See section 4, please. License key can be generated in Member Area, after this enter this key on the component backend on your site.

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Regards,  
ARI Soft

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## Re:what is license

Posted by pankaj - 2010/07/05 03:31

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thank you very much.

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