
Can't save or save and exit or close after editing

Posted by Trainer_Enders - 2014/12/02 13:59

Hello,

I can't save or save & Exit or Close after editing a question or category or something else. I tried to empty Cache but it still does not work. Then I tried to install the Extension again but then I automatically logged out. I also tried to copy data from the downloaded zip manually into the Administrator Folder.

What can I now do?

kind regards
Trainer alias ensÄ¶ianer

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Re:Can't save or save and exit or close after editing

Posted by admin - 2014/12/02 14:03

Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

PS: Check that the latest version of the extension is installed (v. 3.6.16).

Regards,
ARI Soft

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Re:Can't save or save and exit or close after editing

Posted by Trainer_Enders - 2014/12/02 14:29

sent you an email

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Re:Can't save or save and exit or close after editing

Posted by admin - 2014/12/02 14:43

This problem with editor which you use. You can choose another editor on "ARI Quiz -> Config" page. See "Editor" parameter.

Regards,
ARI Soft

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Re:Can't save or save and exit or close after editing

Posted by Trainer_Enders - 2014/12/02 14:49

Thank You guys so much. On how "parameters" could you see that?

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Re:Can't save or save and exit or close after editing

Posted by admin - 2014/12/02 14:52

It generates a javascript error.

Regards,
ARI Soft

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