

Couldn't save quiz
Posted by Access - 2014/09/27 00:00

Hi I just installed ARI Quiz - great tool! One of my admins is getting an error in the backend when he tries to save a quiz:

ARI: Couldn't save quiz.

I can't see anything wrong, can you help?

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Re:Couldn't save quiz
Posted by admin - 2014/09/27 05:19

Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Couldn't save quiz
Posted by geremiade - 2015/07/16 15:33

Same problem :-(

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Re:Couldn't save quiz
Posted by admin - 2015/07/16 15:35

Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Couldn't save quiz
Posted by geremiade - 2015/07/16 15:38

done... geremiade

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Re:Couldn't save quiz
Posted by admin - 2015/07/17 04:59

Check your mail please.

Regards,
ARI Soft

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Re:Couldn't save quiz

Posted by geremiade - 2015/07/17 11:03

not solved, I sent a email... any new? Worried...

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Re:Couldn't save quiz

Posted by geremiade - 2015/07/17 11:20

downgraded from 3.4.3 to 3.3.6, now all works again... I let it temporary so, I need the quiz from monday 20th to the next monday 27th...

I let the temporary access for you, but it's better to investigate after 27th...

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Re:Couldn't save quiz

Posted by admin - 2015/07/17 12:47

Upgrade the extension to the latest version.

Regards,
ARI Soft

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Re:Couldn't save quiz

Posted by geremiade - 2015/07/17 12:49

Many thanks! :-)

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