## Error: Problem connecting to server
Posted by mrrizal - 2014/09/17 14:41
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Hi
Suddenly I got this error when user click link to take quiz.
After I update Joomla and ARI Quiz itself. http://www.ari-soft.com/images/fbfiles/images/Screenshot_2014_09_17_22.png

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## Re:Error: Problem connecting to server
Posted by admin - 2014/09/17 14:54
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Hello,

Could you provide a link to a page where the problem occurs?

Regards,
ARI Soft

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## Re:Error: Problem connecting to server
Posted by mrrizal - 2014/09/18 04:52
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Http://www.prodigymalaysia.com/ability

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## Re:Error: Problem connecting to server
Posted by admin - 2014/09/18 09:12
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We don't have access to the quiz. It is available for registered users.

Regards,
ARI Soft

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## Re:Error: Problem connecting to server
Posted by mrrizal - 2014/09/18 17:18
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I use this plugin to let user login via URL
http://www.textarea.it/joomla-free-extensions/joomla-autologin-extension.html

And the URL will be like this:
www.prodigymalaysia.com/ability/index.php?user=demo&passw=demo123

This is login credential

Username : demo
password : demo123

It seem like if user login via login module the error did not appear.

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## Re:Error: Problem connecting to server
Posted by admin - 2014/09/19 05:05
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We can't get the quiz. "Attempt count" error occurs.

Regards,
ARI Soft

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# Re:Error: Problem connecting to server
Posted by mrrizal - 2014/09/20 16:24
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The problem occurred in this scenario

1. Click on autologin
http://www.prodigymalaysia.com/ability/index.php?user=demo&passw=demo123

2. Click on RED button on my page to take the test (quiz)

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# Re:Error: Problem connecting to server
Posted by admin - 2014/09/20 16:57
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Could you provide a temporary access to your J! backend by email so we can investigate the problem? We can't reproduce it on our test server.

Regards,
ARI Soft

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# Re:Error: Problem connecting to server
Posted by admin - 2014/09/23 13:33
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Check your mail please. It was problem with Joomla! configuration.

Regards,
ARI Soft

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