
permanent question reload on mobile devices

Posted by atexo - 2014/08/30 09:36

Hi guys,

on the desktop version everything works fine. I disabled the "System - ARI Quiz Reloader" Plugin. However, i've big problems with the mobile version of my site. In the android (checked with 4.4) standard browser the site is reloaded over and over again, after clicking in the text answer field. In Firefox the quiz (or better the site of the quiz) is reloaded over and over again, so that you can't even click in an answering field.

The site is www.iqchecker.de or especially the quiz site: <http://www.iqchecker.de/starten-sie-ihren-iq-test/starten-sie-ihren-fun-quiz.html>

When I reduce the desktop browser-size in order to force the template in the responsive mode it works fine. So it seems to be really an issue of mobile devices. I disabled also many extension, updated ARI Quiz and Joomla (2.5), tried to exclude jquery issues, but it didn't solve the problem.

Maybe you have an idea.

Thanx in advance

Atexo

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Re:permanent question reload on mobile devices

Posted by admin - 2014/08/31 14:09

Hello,

Does the problem occur if select another site template? Could you provide a link to a quiz which is not time limited and if possible a temporary access to your J! backend by email so we can investigate the problem?

Regards,

ARI Soft

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Re:permanent question reload on mobile devices

Posted by atexo - 2014/08/31 16:22

Hi guys,

thanx for your replay. Indeed it seems to be an issue of the template. with changing to the standard-"beez" template the issue doesn't occur. a permanent link ist: <http://www.iqchecker.de/component/ariquiz/Question/8-IQCheckerde-IhrFunQuiz/Question-8-d66a3940ac64994b26a64e24b55fc03e.html?Itemid=531>

I sent you an E-Mail with login data.

Thanx!

Atexo

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Re:permanent question reload on mobile devices

Posted by atexo - 2014/08/31 17:33

THe issue is FIXED!

it was my own mistake a created a module which constantly checks the browser size in order to resize an i-frame. It seems that the online browser send a kind of an event to thos request and lead to a reload.

Thanks for your help

Atexo

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