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## Answer(s) are not selected(Error) Drag & drop Quiz

Posted by suparnog - 2014/04/06 18:20

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Hi,

While saving a correlation question by dragging the right answer, following pop up saying "Answer(s) are not selected" appears.

Kindly guide, how to fix this issue?

Thanks,

Suparnog

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## Re:Answer(s) are not selected(Error) Drag & drop Quiz

Posted by admin - 2014/04/06 18:22

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Hello,

Do you use the latest version of the extension (v. 3.6.6)? Could you provide a link to a page where we can see the problem and specify what browser you use?

Regards,  
ARI Soft

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## Re:Answer(s) are not selected(Error) Drag & drop Quiz

Posted by suparnog - 2014/04/06 18:33

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Hi,

I have V 3.6.5 and using Google chrome.

Kindly find the link. It will ask for registration. May use

ID: suparnog

password: destiny@1234

<http://modelexams.com/mock-tests/demo-test-page>

Thanks,

Suparnog

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## Re:Answer(s) are not selected(Error) Drag & drop Quiz

Posted by admin - 2014/04/07 05:25

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You use "ARI Quiz" v. 3.5.11. The latest version is 3.6.6. Upgrade it to the latest version.

Regards,  
ARI Soft

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## Re:Answer(s) are not selected(Error) Drag & drop Quiz

Posted by suparnog - 2014/04/07 17:45

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Hi,

I have installed V 3.6.6 yet problem remains same. Even, in demo test in ARI site, there is same alert when trying to save drag & drop question !!

I wonder, is that a problem of my own Browser/ OS or there is any other issue.

I am not able to use DRAG & DROP question types.

Kindly help.

Thanks,

Suparnog

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## Re:Answer(s) are not selected(Error) Drag & drop Quiz

Posted by admin - 2014/04/07 18:04

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The warning message appears only if not all answers are moved to labels and it appears because "Additional settings -> Disable empty answers" parameter is set to "Yes" in quiz settings.

Regards,  
ARI Soft

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## Re:Answer(s) are not selected(Error) Drag & drop Quiz

Posted by suparnog - 2014/04/08 08:12

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Hi,  
apologize, to bother again.

The issue is, SAVE option in Drag & Drop question is not storing any input even the answers are actually selected & dragged to the correct position.

Attaching screenshot with hope to get a solution

Thanks,

Suparnog [http://www.ari-soft.com/images/fbfiles/images/Drag\\_drop\\_errorscreenshot.jpg](http://www.ari-soft.com/images/fbfiles/images/Drag_drop_errorscreenshot.jpg)

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## Re:Answer(s) are not selected(Error) Drag & drop Quiz

Posted by admin - 2014/04/08 08:14

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Hello,

Send the screenshot by email.

Regards,  
ARI Soft

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## Re:Answer(s) are not selected(Error) Drag & drop Quiz

Posted by suparnog - 2014/04/08 10:52

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Hi,

Thanks You so much for clearing my understanding. I was trying it in wrong way.

Thanks again for your support.

Suparnog :)

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