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## Import data failed

Posted by mmam - 2010/04/22 16:16

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Hi.

Tried to import but couldn't. Ariquiz message says: "Import data failed"

I'll attach the file zipped so you can see. i exported the file with ariquiz export data. Exported all questions.

Thanks and best regards,

Rmam. <http://www.ari-soft.com/images/fbfiles/files/export.zip>

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## Re:Import data failed

Posted by admin - 2010/04/22 18:47

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Hello,

It seems size limit of uploaded files in PHP settings is less than the size of the export file. Import data from directory, for this upload export.xml file to your server, open 'Import Data' page on the component backend, enter path to export.xml file in 'Import from Directory' section and click 'Import' button.

Regards,  
ARI Soft

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## Re:Import data failed

Posted by mmam - 2010/04/23 11:49

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I tried and worked. Thanks.

Now i have another problem: the questions were imported without category. Is there a way to import with the category they were created with?

Rmam

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## Re:Import data failed

Posted by admin - 2010/04/23 13:41

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Sorry, it was a bug in the component. The component didn't include information about bank categories into an exported file. We fixed it, download the component in 'Member Area' on our site and re-install it, please, then export data again.

Regards,  
ARI Soft

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## Re:Import data failed

Posted by mmam - 2010/04/23 17:06

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It worked. Thanks a lot.

Regards,

Rmam.

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## Re:Import data failed

Posted by dodanhkhoa - 2014/10/23 13:00

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I also get error "Import data failed". Is my file too big?

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## Re:Import data failed

Posted by admin - 2014/10/23 13:27

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Could you send your file by email? Probably it has an incorrect format.

Regards,  
ARI Soft

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## Re:Import data failed

Posted by dodanhkhoa - 2014/10/24 00:30

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Thank you! I fixed it.

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