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## Can't include images in questions

Posted by eMCe71 - 2010/03/14 13:24

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Hello,

I don't know what happened but I suddenly can't add any images in questions. For example:

I am making single type question like:

What can you see on a picture

- a) bird
- b) dog
- c) cat

After my users start quiz they can't see pictures:( Old quizzes are working ok but I can't add any new which would work. In the edition part I see those pictures but not on frontend.

Help me please because I am starting with a big contest tomorrow for hundred of users.. :(

I check also my logs and I see something like this:

File does not exist: /home/przypadkimed/ftp/component, referer:  
<http://przypadkimedyczne.pl/component/ariquiz/?task=question&ticketId=41f86a34c09129e67269bd3e64373d40&tmpl=component>

Why it referring to component? In Joomla there is not such a folder, there is componentS. I didn't change anything in files.

update:

Ok, probably solved. Instead I thought I was using direct image url I wasn't.

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## Re:Can't include images in questions

Posted by admin - 2010/03/14 20:13

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Hello,

Check your mail, please.

Regards,  
ARI Soft

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## Re:Can't include images in questions

Posted by eMCe71 - 2010/03/14 21:35

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Thanks,

but now I can also see that Hot spot (kind of question) is not working properly in IE 8.

Can you help me? I see red cross instead of picture.

update: It crashed only once. Uff, sorry.

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## Re:Can't include images in questions

Posted by admin - 2010/03/14 21:40

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Could you say which quiz we can use on your site for viewing this issue?

Regards,  
ARI Soft

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## Re:Can't include images in questions

Posted by eMCe71 - 2010/03/14 22:17

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You mean name of a QUIZ? ID?

It happened again right now.

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## Re:Can't include images in questions

Posted by admin - 2010/03/14 22:18

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Yes, say quiz name, please.

Regards,  
ARI Soft

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## Re:Can't include images in questions

Posted by eMCe71 - 2010/03/14 22:23

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Name: Konkurs "Przypadki Medyczne" - pierwszy etap

I don't know if you can change something in my files/settings but if yes, please don't do anything which could damage/break it. I am starting with this quiz-competition in 30 minutes and it's very important for me.

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## Re:Can't include images in questions

Posted by eMCe71 - 2010/03/14 22:26

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This hotspot question is 6th.

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## Re:Can't include images in questions

Posted by eMCe71 - 2010/03/14 22:38

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Do you think that file which you send me could help in hotspot case?

I am affraid of installing it - are you sure it won't break anything?

Best Regards,  
Matt

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## Re:Can't include images in questions

Posted by eMCe71 - 2010/03/14 22:56

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Actually it's happening almost everytime - when I refresh it's ok.

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## Re:Can\'t include images in questions

Posted by admin - 2010/03/14 23:07

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Plugin which have sent fix Joomla! issue with relative urls when core Joomla! SEF is enabled. We have found that you use not the latest version of the component. The latest version is 2.9.3, could you install the latest version?

Regards,  
ARI Soft

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## Re:Can\'t include images in questions

Posted by eMCe71 - 2010/03/14 23:11

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You mean version of ARI Quiz? I can but can I do it without uninstalling, not stopping my quizzes etc?

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## Re:Can\'t include images in questions

Posted by admin - 2010/03/14 23:13

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Yes, we mean "ARI Quiz". Update process of the component requires to delete old version of the component and then install new version through standard Joomla! installation page. All quizzes data remain untouched after this.

Regards,  
ARI Soft

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## Re:Can\'t include images in questions

Posted by eMCe71 - 2010/03/14 23:31

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Thanks,

I will observe first day of competition and make a decision. Actually after I installed that plugin it's working when user X is doing this quiz for the first time. There is only one attempt so maybe there would be no need to reinstall it now.

Goodnight and thank for help (00:30 in Poland) :)

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