Cant upgrade to new version

Posted by 121261 - 2012/11/07 16:49

_____

Hi there

upgrading from
joomla 1.5 - ariquiz version 2.10.2 to
joomla 2.5.7 - ariquiz version 3.3.4

when trying to install, I get a white page with the message:

Fatal error: Call to a member function saveFileVersion() on a non-object in
/home/xxx/public_html/xxx/administrator/components/com_ariquiz/install.php on line 1573

Please advise

regards
Bison

==

Re:Cant upgrade to new version

Posted by admin - 2012/11/07 16:54

_____

Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Cant upgrade to new version

Posted by 121261 - 2012/11/07 22:05

_____

Hi there

access to J backend has been send to you!

regards
Bison

==

Re:Cant upgrade to new version

Posted by admin - 2012/11/08 15:34

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Try now please.

Regards,
ARI Soft

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Re:Cant upgrade to new version

Posted by 121261 - 2012/11/08 18:45

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Hi there it seems to be working in the backend (What was wrong ?)

BUT

when starting a quiz and you click "continue", the quiz jumps to the frontpage ?????

Please advise
regards
Bison

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Re:Cant upgrade to new version
Posted by 121261 - 2012/11/08 22:11

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Hi again...

The site I`m having problems with is our upgrade site to joomla 2.5 we are preparing...

I`ve just tried to update our main site which still runs on joomla 1.5..

SAME ISSUE...

Fatal error: Call to a member function saveFileVersion() on a non-object in
/home/xxxx/public_html/administrator/components/com_ariquiz/install.php on line 1573

I think maybe there is a bug in your install program

Please adwise asap as this is a live site...

regards
Bison

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Re:Cant upgrade to new version
Posted by 121261 - 2012/11/08 22:14

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Hi there

access to J backend on our LIVE site has been send to you!

regards
Bison

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Re:Cant upgrade to new version
Posted by admin - 2012/11/09 06:54

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About installation issue, use "ARI Quiz" v. 3.3.5. It is available in "Member Area".

About redirect to frontpage, the component is loaded by site template to component placeholder, you can see if scroll page to bottom. We will investigate why site template load modules for frontpage.

Regards,
ARI Soft

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Re:Cant upgrade to new version
Posted by admin - 2012/11/09 07:32

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Try now please. It works fine with v. 3.3.5.

Regards,
ARI Soft

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Re:Cant upgrade to new version
Posted by 121261 - 2012/11/09 09:47

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Hi again

On our main LIVE site (joomla 1.5), I just installed 3.3.5 and there was no errors now BUT

There is NO icon in components, so I cant get into AriQuiz.

Please advise asap, as this is our LIVE site, and the quiz dont work

Best regards
Bison

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Re:Cant upgrade to new version
Posted by admin - 2012/11/09 10:04

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Try now. You didn't see the extension because it was disabled on "Extensions -> Install/Uninstall -> Components" page on Joomla! backend. This is not a "ARI Quiz" issue. It seems someone disabled the component.

Regards,
ARI Soft

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Re:Cant upgrade to new version
Posted by 121261 - 2012/11/09 10:49

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Hi again.... I can see it now - Thanks

I`ll test it

regards
Bison

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