
Logo jpg image in \"mail template\"

Posted by dashbaugh6025 - 2010/01/22 04:49

Can someone please explain how to insert image (logo) into the mail template for quiz results? I have tried traditional media manager approach but the results end up with "logo image" text where the logo image should be.

Thanks for the assistance.

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Re:Logo jpg image in \"mail template\"

Posted by admin - 2010/01/22 06:54

Hello,

Place full url for HTML tag. In other words, if your logo is located by the following path: /images/logo.jpg then place in mail template the following code for showing logo:

Where is your domain name.

Regards,
ARI Soft

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Re:Logo jpg image in \"mail template\"

Posted by dashbaugh6025 - 2010/03/26 04:34

Hi

In regards to the logo placement on the email template. I am able to place the gif image of the logo on the editor and can view it. However, logo image does not show up on sent email. When email is received there is no image. How can I sent mail template with image logo?
Thanks,

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Re:Logo jpg image in \"mail template\"

Posted by admin - 2010/03/26 07:08

Hello,

Switch your WYSIWYG editor to "HTML" mode or plain text mode and check that image contains full path (starts with http://). If you have any difficulties with it, you can provide temporary access to your Joomla! backend by email and we'll help you.

Regards,
ARI Soft

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Re:Logo jpg image in \"mail template\"

Posted by dashbaugh6025 - 2010/03/28 06:25

Hello,

I appreciate your response regarding the email template issue. I have attempted it to configure it several times to no avail.

I have sent you log on credentials so you can show me how to configure.

Thank you for your assistance.
david

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Re:Logo jpg image in \"mail template\"

Posted by dashbaugh6025 - 2010/03/28 06:28

Sent you email with log in credentials
Thank you,
David

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Re:Logo jpg image in \"mail template\"

Posted by admin - 2010/03/28 08:09

Hello,

Try now, please.

Regards,
ARI Soft

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