
Installation problems

Posted by gileba - 2008/06/09 21:05

I downloaded ARI Quiz through the URL I got after payment and installed it through the Joomla-interface. But when I go to the component, I get blank pages...

The db seems to be altered correctly, though there's nothing in the license-table (I never got asked to enter it)...

Did I install it correctly?

Joomla 1.5.3 (Legacy mode on) on PHP 5.1.6 and MySQL 5.0.22

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Re:Installation problems

Posted by admin - 2008/06/10 07:54

Hello, could you please provide us with the credentials for your Joomla system using this email: info@ari-soft.com so we can have a look.

Thanks

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Re:Installation problems

Posted by gileba - 2008/06/10 07:55

What do you mean with "credentials"?

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Re:Installation problems

Posted by admin - 2008/06/10 07:58

Link to your Joomla system, login and password for back-end.

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Re:Installation problems

Posted by gileba - 2008/06/10 08:02

I've created a new user for you with manager rights at <http://www.tafeltennisactua.be/> login and password should've been mailed automatically

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