ARI quiz download problem!

Posted by youcef - 2008/09/09 21:49
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Hi:) ,

Thank you so much for this nice product. I just purchased the component and received the Download ID and entered as instructed in your email...but I'm using a lousy dial-up internet connection and I got disconnected while the download started...and once I reconnected again, and reentered the download ID I got an error message saying (you reached your maximum downloads!) ...I tried again and again but I was getting another error message every time (invalid download ID!)....Please help...I loved your product, paid for it...but couldn't enjoy it yet.... :(

Thank you in advance,

Youcef

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Re:ARI quiz download problem!

Posted by admin - 2008/09/10 05:30
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Hello,

Check the mail, please.

Regards,
ARI Soft

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Re:ARI quiz download problem!

Posted by youcef - 2008/09/10 10:04
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Hello,

Thank you so much for the prompt reaction! I received the component now and installed it already on my website:) .

Cheers!

Youcef

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