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## need help with multiple question

Posted by maryse1964 - 2009/10/29 06:25

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Hello,

Trying to set-up a 22-question quiz.

For each of the following question

3-4-5-6-7-9-11-12-14-15-16-17-18-20-22

it needs to add a point if the above question no. is selected.

Total result should be X/22

I've tried hundreds of configs and no matter how I program it (all correct, add a point, non correct, don't add a point), nothing seems to work to get another result than 0/20!!! Must be something I'm not getting.

Your help is much appreciated on this.

Quizz:  
[http://lesfemmes.ca/index.php?option=com\\_ariquiz&task=question&ticketId=6f06d348883a23b3084c69ce1d2a5900&ItemId=188](http://lesfemmes.ca/index.php?option=com_ariquiz&task=question&ticketId=6f06d348883a23b3084c69ce1d2a5900&ItemId=188) <http://www.ari-soft.com/images/fbfiles/images/1.jpg>

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## Re:need help with multiple question

Posted by admin - 2009/10/29 07:25

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Hello,

See screenshot in attach, please. It seems that you have set incorrect value in 'Score %' field for additional combination of answers. Set it to '100' and it should help.

Regards,  
ARI Soft <http://www.ari-soft.com/images/fbfiles/files/question.zip>

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## Re:need help with multiple question

Posted by maryse1964 - 2009/10/29 13:40

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Thanks but nothing works.

Still get 0 out of whatever score I put in top score.

100% doesn't seem to affect anything as I still get 0.

Tried 2 and 20%, nothing different.

Tried checking/unchecking correct/score column for question 1 to 5, nothing.

Have spent well above 10 hours on this already in testing mode and now in live and I am getting a huge headache!

Will grand you access to backend if you contact me privately.

Thank you!

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## Re:need help with multiple question

Posted by admin - 2009/10/29 13:45

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Provide temporary access to your Joomla! backend by email ([info@ari-soft.com](mailto:info@ari-soft.com)), please.

Regards,  
ARI Soft

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## Re:need help with multiple question

Posted by maryse1964 - 2009/10/29 14:04

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An email should be on its way to you as I created a user just for you.

I've changed the result to only show the score (which remains at 0).

You'll see that I've got all combinations possible as far as correct answer/points and yet, just "0" score :S

Thanks for all of your help!

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## Re:need help with multiple question

Posted by admin - 2009/10/29 14:11

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Sorry, but we don't understand what's wrong. We passed the quiz, used the second combination of question and earned 15 points. You see it by the following link.

Regards,  
ARI Soft

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## Re:need help with multiple question

Posted by maryse1964 - 2009/10/29 14:15

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Well, what's next?

I absolutely need this to work. I had an older version in my test mode, it didn't work.

Installed the newer version with productivity licence thinking that maybe it was because I was in test mode.

The client paid for this product and has paid me all of these hours to get it to work.

Will you figure it out? If you can't, who can?

If not, please refund and do you know of any other module that could work?

psst... how do you get 15/15 and yet not show the correct score?

I've tried it and I get 0/15?!

[http://lesfemmes.ca/index.php?option=com\\_ariquiz&task=quiz\\_finished&ticketId=07b68a408276b93ccdfa9c04f3d3147f&Itemid=188](http://lesfemmes.ca/index.php?option=com_ariquiz&task=quiz_finished&ticketId=07b68a408276b93ccdfa9c04f3d3147f&Itemid=188)

Thanks!

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## Re:need help with multiple question

Posted by admin - 2009/10/29 14:24

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Sorry, but what's the problem? We passed your test and earned maximum points (15 points) having chosen the second answers combination. If we understand you correctly this is what you want or you want to apply these changes for the previous quizzes passed?

Regards,  
ARI Soft

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## Re:need help with multiple question

Posted by maryse1964 - 2009/10/29 14:27

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How come I do the same and I get 0/15 and you get 15/15?

That is what I don't understand. What is the right combination then?

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I try and I try and it's always "0"!

Psst... is there a phone number I can call to get this sorted out? Or MSN messenger?  
Also, could one get 10 out of 15?

As I said, all I get as results is "0", no matter what kind of combination I try.

HELPPPPPPPPPPP! :side:

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## Re:need help with multiple question

Posted by admin - 2009/10/29 14:35

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It seems to be a misunderstanding of how this question type works. You can earn score for specified answers combination if you choose all these answers, you can't earn a score if choose only part answers of this combination. If you want to earn a point for each answer from this combination it requires new question type and custom modification of the component or you can submit feature request and we'll implement it in one of the future releases.

Regards,  
ARI Soft

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## Re:need help with multiple question

Posted by maryse1964 - 2009/10/29 14:49

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Well that might be it then.

Do you understand what I'm trying to do?  
It's the type of quizz found in magazines, where one accumulates points to see if they are just "normal", "a bit crazy", "a lot crazy" or if they "should be put away".

Therefore, each time someone checks answers #  
3-4-5-6-7-9-11-12-14-15-16-17-18-20-22, 1 point is given.  
No point given for all others answers (1-2-8-10-13-19-21)

If you get 1 out of 15 possible accumulative points out of 22 questions, you are "normal"  
If you get 5 out of 15 possible accumulative points out of 22 questions, you are "a bit crazy"  
If you get 15 out of 15 possible accumulative points out of 22 questions, you are "to be put away" (like me right now).

What do you suggest I do then?

I hope this is feasible and if not, when could it be incorporated?  
Client is kind of rushed on this.  
If too long, I will need a refund.

Client is a non-profit organization and cannot pay for something they won't use, they have a special Government grant for this project and every penny is to be accounted for!

I had emailed your company with clear instruction on what was needed BEFORE purchasing the products and I was told this was "do-able".

HELP HELP HELP

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## Re:need help with multiple question

Posted by admin - 2009/10/29 18:12

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Check your mail, please.

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Regards,  
ARI Soft

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## Re:need help with multiple question

Posted by admin - 2009/10/30 13:24

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We have released ARI Quiz v 2.7.3 which contains new question type called 'Multiple Summing'. It summarizes points for each answer selected by user and should resolve issue which you described in the previous posts.

Regards,  
ARI Soft

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