
No production license for my purchase

Posted by drdontag - 2009/09/13 04:14

Hello ,

I've purchased ARI Quiz component today .

I manage to access my account and my member area but i have only 2 testing licenses whereas i've bought ARI quiz Component 75 \$.

Besides , i can't download ARI Quiz component even with a testing license .

Thanks to provide me with a working production license , please .

Regards ,

username : drdontag

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Re:No production license for my purchase

Posted by admin - 2009/09/13 06:21

Hello,

You can read about licenses in our F.A.Q. section 3 and 4. In brief, after your purchase we need to make sure your payment is verified. Usually it takes several days (2-5). For this short period you may generate temporary 3-weeks license in member area. The product will work correctly and have full functionality with this license but you could use it for limited time. When your payment is verified may generate full license key in member area.

Regards,
ARI Soft

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Re:No production license for my purchase

Posted by drdontag - 2009/09/13 10:49

Hello ,

I can download ARI QUIz product with a testing license now .

I wish i will get my product license soon .

Thanks for you quick replies .

regards ,

drdontag

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