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## Cant Install

Posted by sekureweb - 2009/09/03 17:42

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I just bought the ARI Quiz but can installed, I am getting this error:

- \* JFolder::create: Could not create directory
- \* Unable to create destination

Can you help me here please.

Thank you

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## Re:Cant Install

Posted by admin - 2009/09/03 20:16

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Hello,

It seems that you install the component with FTP credentials. You can read about this problem on official Joomla! forum. For example you can read this thread. This error can occur when \$tmp\_path variable from Joomla! configuration have incorrect value. You can try to turn off using FTP in Joomla! configuration or provide temporary access to your Joomla! system and FTP by email (info@ari-soft.com) and we'll help you to install the component.

Regards,  
ARI Soft

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