
upgrade quiz issue

Posted by wshieh - 2009/07/29 03:43

when I upgrade my version 2.0.1 to 2.5.3 (uninstall then install com_ariquiz), I got this error:

Warning: require_once(/var/www/arsinfo/administrator/components/com_ariquiz/kernel/class.AriKernel.php) : failed to open stream: No such file or directory in /var/www/arsinfo/administrator/components/com_ariquiz/install.ariquiz.php(18) : eval()'d code on line 1

Fatal error: require_once() : Failed opening required

'/var/www/arsinfo/administrator/components/com_ariquiz/kernel/class.AriKernel.php'

(include_path= './usr/share/php:/usr/share/pear') in

/var/www/arsinfo/administrator/components/com_ariquiz/install.ariquiz.php(18) : eval()'d code on line 1

hope someone can help me out.

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Re:upgrade quiz issue

Posted by admin - 2009/07/29 05:58

Hello,

Could you provide access to your Joomla! backend and FTP by email (info@ari-soft.com) that we can investigate this issue?

Regards,
ARI Soft

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Posted by wshieh - 2009/07/29 08:47

There is a ARI Quiz v. 2.5.3 in my Member Area, is it for Joomla 1.0 or 1.5?

my joomla is 1.0, maybe I should consider to upgrade my joomla up to 1.5, but how about the data that we have enter? how to export/import?

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Posted by admin - 2009/07/29 08:53

Hello,

The component contains universal installer, it works with Joomla 1.0 and Joomla 1.5.

Regards,
ARI Soft

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Posted by wshieh - 2009/08/03 07:19

How to import / Export data, or say migrate data from old version 2.0.1 to new 2.5.3?

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Posted by admin - 2009/08/03 07:24

Hello,

If you need update existing ARI quiz, only uninstall previous version and install new version through standard Joomla! installation page. Installer do all needed updates and all data keep untouched.

Regards,
ARI Soft

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Re:upgrade quiz issue

Posted by wshieh - 2009/08/03 09:16

OK, I try it with backup data, and it is successful now, thank you for your support.

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