How do i do the purchasing process?
Posted by teachen34 - 2008/08/23 23:57

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I am confused, i was ready to purchase the product and then I was confused. Question: Do I have to purchase this product only through Pay Pal? Question: Are you sending me the product via email or is it a download? Or do you send me a product in the mail?

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Re:How do i do the purchasing process?
Posted by admin - 2008/08/25 06:08

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Hello,

You should have been received the letter with download link.

Regards,
ARI Soft

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Re:How do i do the purchasing process?
Posted by teachen34 - 2008/08/25 14:26

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i did recieve the download link, and when i put the code into the download link, it said there is an error and i have not been able to download ari quiz

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Re:How do i do the purchasing process?
Posted by admin - 2008/08/25 14:35

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We've just sent you the component by email.

Regards,
ARI Soft

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Re:How do i do the purchasing process?
Posted by teachen34 - 2008/08/25 17:48

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Ok,i finally got the components uploaded, but the license key that you sent me, does not work. it tells me it is an incorrect license key.. can you please send me a license key that will work, i am dieing to get to work... thank you. btw, the customer service has been great so far. But i have been requesting a license key for the last 1 1 1/2 hours. I am anxious to get cracking on this program... please help..

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Re:How do i do the purchasing process?
Posted by admin - 2008/08/26 06:03

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Hello,

Sorry for delay. We've already sent you the support message by email. Please check it.

Regards,
ARI Soft

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