ARI slider stops sliding for no reason.
Posted by mistan - 2011/09/20 05:14
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Dear ARI support,

I have a ARI slider set up in one of my Joomla 1.7 site. It was working fine. It stopped working after I did some wording /grammar changes in two articles (not even the slider articles).   Please help, here is the site.

Thanks as usual for the wonderful product and support.

Tony

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Re:ARI slider stops sliding for no reason.
Posted by admin - 2011/09/20 06:07
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Hello,

What browser do you use? We have checked the slider in FireFox, Chrome and IE browsers and the extension works fine.

Regards,
ARI Soft

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Re:ARI slider stops sliding for no reason.
Posted by mistan - 2011/09/20 15:14
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It IS working now.   The navigation icon was all collapsed to left last night. I will keep an eye on it.

Thanks,

Tony

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Re:ARI slider stops sliding for no reason.
Posted by mistan - 2011/09/20 16:32
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Sorry,

I just realize that the problem reappears as soon as I logged into admin backend. I tried with Chrome and Firefox with a crashed slider (see attached). Please help.

Tony http://www.ari-soft.com/images/fbfiles/images/dental_slider_crash.PNG

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Re:ARI slider stops sliding for no reason.
Posted by admin - 2011/09/20 21:07
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What version of FireFox and Chrome browsers do you use? We can't reproduce the problem in FF v. 6.0.2 and Chrome v. 14.0.835.163.

Regards,
ARI Soft

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Re:ARI slider stops sliding for no reason.
Posted by mistan - 2011/09/20 23:29
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I am using the same version of FF and Chrome, and slider still does not work. ??

Sorry, It is my proxy server. have no idea why though. I have to turn off my proxy server.
Tony

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Re:ARI slider stops sliding for no reason.
Posted by mistan - 2011/09/21 16:40
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Dear ARI support,

Sorry about this back and forth. I am still having problem with slider. It is like a ghost, back and forth. I have confirmed with different computers and networks that is not working. Please confirm, advice and help. Thank you.

Tony

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Re:ARI slider stops sliding for no reason.
Posted by admin - 2011/09/21 18:59
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Could you provide temporary access to your J! backend by email?

Regards,
ARI Soft

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Re:ARI slider stops sliding for no reason.
Posted by admin - 2011/09/21 20:26
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Try now please.

Regards,
ARI Soft

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Re:ARI slider stops sliding for no reason.
Posted by mistan - 2011/09/21 21:20
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Thanks, It is working fine now.   Can you help me to disable the nav tab at the bottom? I tried, it collapsed the slider again. Thanks. It worked fine in my other site. ??

Tony

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Re:ARI slider stops sliding for no reason.
Posted by admin - 2011/09/22 06:02
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Set "Show menu" parameter to "No" to hide navigation bar.

We have set "Include jQuery" parameter to "Yes" in "ARI Sexy Lightbox" plugins settings to fix the issue from the previous post.

Regards,
ARI Soft

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Re:ARI slider stops sliding for no reason.
Posted by mistan - 2011/09/22 23:16
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I have updated to the newest version. It is working fine now.

Thanks.

Tony

Memory Imprint Studio

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